Open Endpoint Manager > Click 'Settings' > 'Portal Set-Up' > 'Client Settings' > 'macOS / iOS'

- You need to install an Apple Push Notification (APN) certificate on your Endpoint Manager portal in order to communicate with iOS and Mac devices.

- You can enroll for an APN certificate using your Apple account. If you do not have an Apple account then please create one at https://appleid.apple.com. A free account is enough.

- The certificate is valid for one year. EM will remind you when your certificate is nearing expiry. It is free to renew the certificate each year

- Please follow the steps below to obtain and implement an APN certificate:

Step 1- Generate your PLIST

- Login to 'ITarian'

- Click 'Applications' > Endpoint Manager

- Click 'Settings' > 'Portal Set-Up' > 'Client Settings'

- Click the 'macOS / iOS' tab
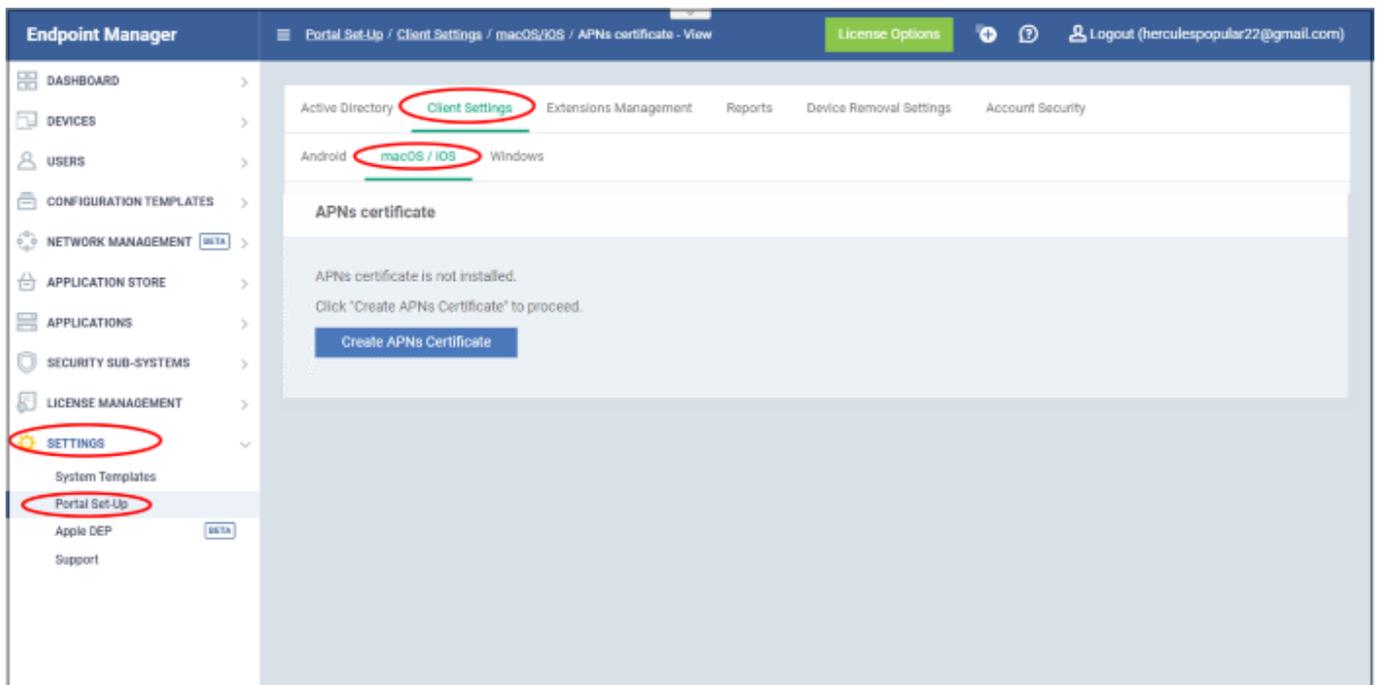
- Click the 'Create APNs Certificate' button to open the APNs application form

The fields on this form are for generating a Certificate Signing Request (CSR):

Generation of APNs Certificate   ✕

Country name *

> India   ▾

Apple ID *

> herculespopular22@gmail.com

State or province name *

> Tamilnadu

Locality name (e.g, city) *

> Chennai

Organization name *

> Saddle and Pedals

Organizational unit *

> Sales

Organizational Unit Name (e.g, section)

Common name *

> herculespopular22.com

(e.g., server FQDN or YOUR name)

[Create]   [Reset]

- Complete all fields marked with an asterisk and click 'Create'.

- This will send a request to Comodo to sign the CSR and generate an Apple PLIST.

- You will need to submit this to Apple in order to obtain your APN certificate.

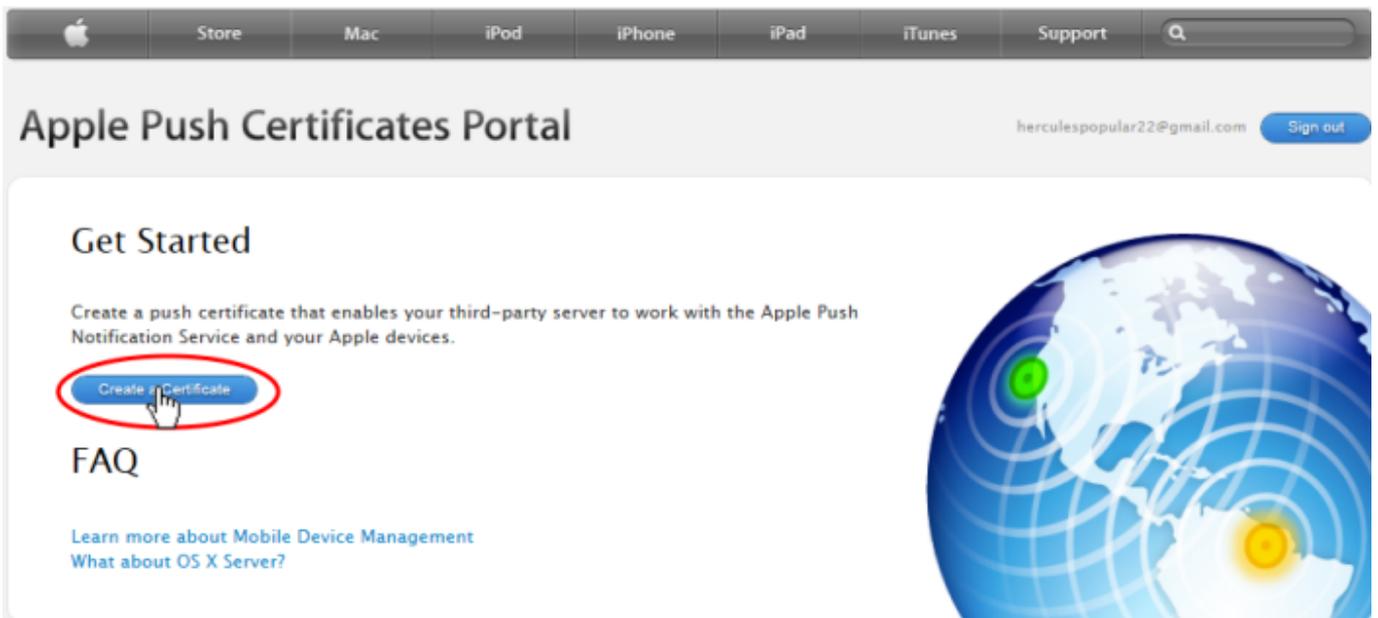- Usually your request will be fulfilled within seconds and you will be taken to a page which allows you to download the PLIST:

- Download your Apple PLIST from the link in step 1 on this screen. This will be a file with a name similar to 'COMODO_Apple_CSR.csr'. Please save this to your local drive.

Step 2 -Obtain Your Certificate From Apple

- Login to the 'Apple Push Certificates Portal' with your Apple ID at https://identity.apple.com/pushcert/.

- Once logged in, click 'Create a Certificate'.

You will need to agree to Apple's EULA to proceed.

- On the next page, click 'Choose File', navigate to the location where you stored 'COMODO_Apple_CSR.csr' and click 'Upload'.

Apple servers will process your request and generate your push certificate. You can download your certificate from the confirmation screen:

- Click the 'Download' button and save the certificate to a secure location. It will be a .pem file with a name similar to 'ITSM_COMODO GROUP LTD._Certificate.pem'

Step 3 - Upload your certificate to Endpoint Manager

- Return to EM, click 'Settings' > 'Portal Set-Up' > 'Client Settings' > 'macOS / iOS'

- Click the 'Browse' button, locate your certificate file and select it.

- Click 'Save' to upload your certificate.

The APNs Certificate details interface opens:

Endpoint Manager can now communicate with iOS and Mac OS devices. You can enroll iOS devices and Mac OS devices for management.

- The certificate is valid for 365 days. EM will remind you when your certificate is due to expire.

- We advise you renew your certificate at least 1 week before expiry. If it is allowed to expire, you will need to re-enroll all your iOS and Mac devices.

- Click 'Renew' in the APNs certificate details interface to renew the cert.