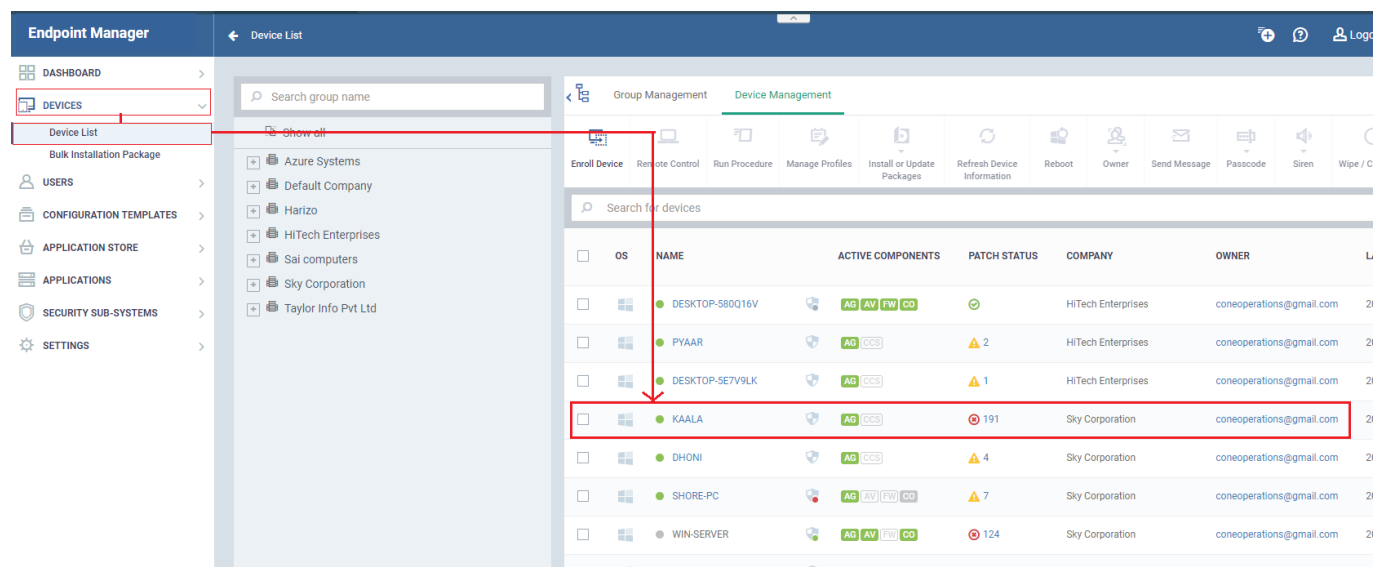


The "**profiles**" can be associated to the device and its status are available at the "**Information about Association**" option inside the device at the Endpoint Manager.

Step 1: After adding a profile to the device select **Device** → **Device List** → **Select the device**



Step 2: Select the **Associated Profiles** inside the device. The following are the parameters available in the associated profiles:

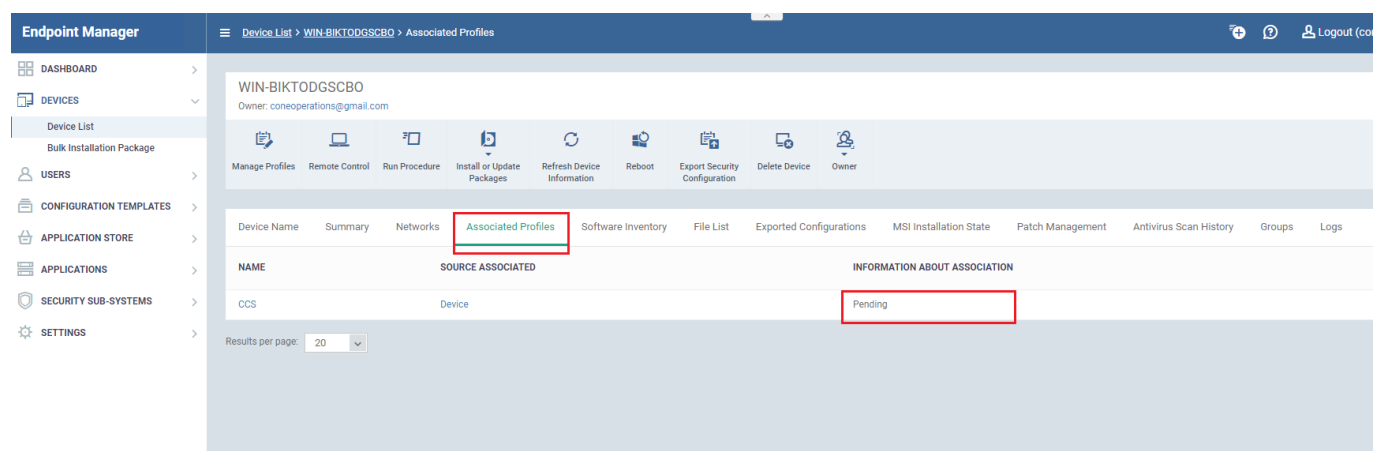
i) **Name:** It specifies the name of the profile.

ii) **Source Associated:** It specifies the type of source associated to the profile. Eg: 'Device'

iii) **Information about association:** The status of the associated profiles are available here. The following are the status of the associated profiles:

Note: For every 5 minutes ITSM will update the status of the "**Information about association**" at the end point.

a) **Pending:** The "Pending" indicates that the profile is in progress to associate with the device. If this "Pending" status is present for the long time and does not change to "Successfully processed" state then it indicates that the profile is not associated to the device. Pending specifies that the associating the profile is not completed.



b) **Successfully processed:** The "Successfully processed" indicates that the profile is successfully associated to the device.

Endpoint Manager

DASHBOARD

DEVICES

Device List

Bulk Installation Package

USERS

CONFIGURATION TEMPLATES

APPLICATION STORE

APPLICATIONS

SECURITY SUB-SYSTEMS

SETTINGS

Device List > KAALA > Associated Profiles

KAALA
Owner: coneoperations@gmail.com

Manage Profiles

Remote Control

Run Procedure

Install or Update Packages

Refresh Device Information

Reboot

Delete Device

Owner

Device Name

Summary

Networks

Associated Profiles

Software Inventory

MSI Installation State

Patch Management

Groups

Logs

NAME	SOURCE ASSOCIATED	INFORMATION ABOUT ASSOCIATION
CCS	Device	Successfully processed

Results per page: 20

Note: Only when the device status is online, the changes in profile can be applied to the endpoint and the profile can be in "successfully processed" state. If the device is in offline state, it will be in the "pending" state until it becomes online.