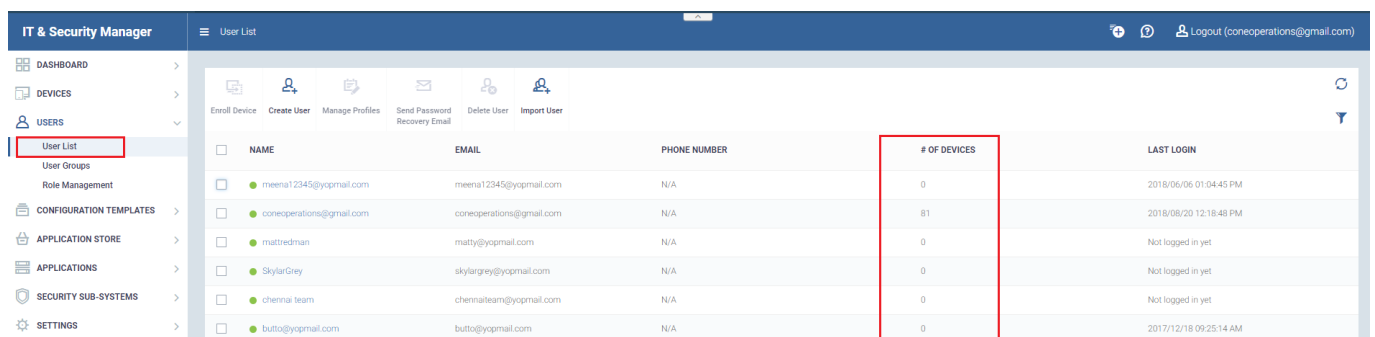- Admins can enroll multiple devices for a single user in ITSM

- Supported device operating systems include Android, iOS, Windows, Mac and Linux

- The following article explains how to find out what devices belong to a specific user

Process in brief

- Log into C1

- Click 'Applications' > 'IT and Security Manager'

- Click 'Users' > 'User List'

- Click the name of the user whose devices you want to find

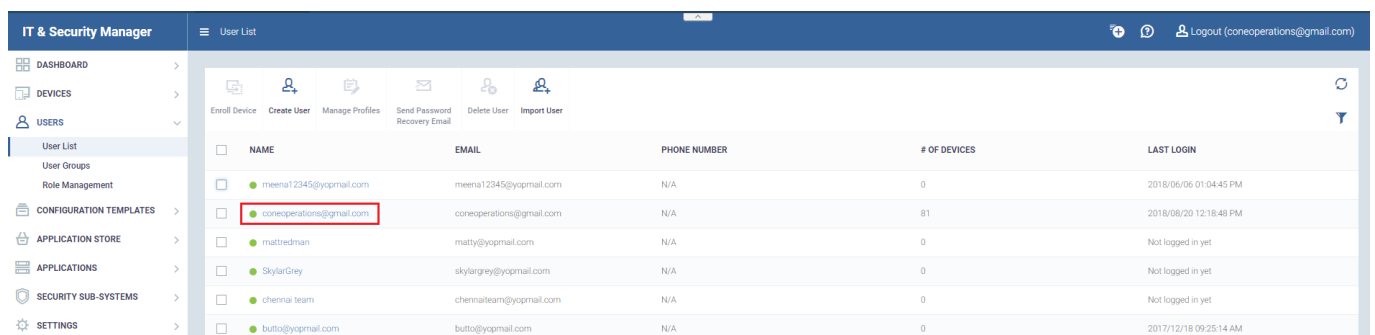- Click the 'Associated Devices' tab to view the user's devices

Process in detail

- Login into C1 then click 'Applications' > 'IT and Security Manager'

- Click 'Users' > 'User List'

  - The '# Devices' column shows how many devices are associated with each user

  - Search for a user - Click the funnel icon above the table on the right

- Click on the name of the user whose devices you want to view:

- Click 'Associated Devices' in the 'User Info' screen:

coneoperations@gmail.com

| Enroll Device | Manage Profiles | Send Password Recovery Email | Delete User |

User Info | **Associated Devices** | User Tokens

Personal

Company

Taylor Info Pvt Ltd

Username
coneoperations@gmail.com

Email
coneoperations@gmail.com

Phone number
Information is not available

Roles
Admin, Administrators

Change password time
Not changed yet

Time add
2018/03/12 05:54:48 AM

Last login
2018/08/20 12:18:48 PM

- This will list all devices associated with the user:

coneoperations@gmail.com

| Enroll Device | Manage Profiles | Send Password Recovery Email | Delete User |

User Info | Associated Devices | User Tokens

OS	NAME	ACTIVE COMPONENTS	PATCH STATUS	COMPANY	LAST ACTIVITY
	Vampire	AG CCS	⊘	Taylor Info Pvt Ltd	2018/08/20 08:47:01 AM
	XBOX-PC	AG AV FW CO	⊘	Taylor Info Pvt Ltd	2018/08/20 12:07:30 PM
	DESKTOP-QSOB0NM	AG CCS	⊘	Taylor Info Pvt Ltd	2018/08/20 12:33:58 PM
	Marine	AG CCS	⊘	Taylor Info Pvt Ltd	2018/08/20 12:28:30 PM
	DESKTOP-QCKRKLO	AG CCS	⊘	Taylor Info Pvt Ltd	2018/08/20 12:21:17 PM
	DESKTOP-4CLHHOT	AG AV FW CO	⊘	Taylor Info Pvt Ltd	2018/08/08 07:55:27 AM
	win832	AG AV FW CO	⊘	Taylor Info Pvt Ltd	2018/08/20 12:21:40 PM

- Click on a device name to manage the device.

- Click 'Devices' > 'Device List' to manage all devices added to ITSM