

Click 'Configuration Templates' > 'Profiles' > open a Mac profile > 'External Device Control'

- The external device control option blocks devices of a client computer from accessing, such as USB drives, Bluetooth devices, printers, and serial and parallel ports.
- This Option manages the list of devices to which you want to block access that should be blocked on endpoints using this profile

This article explains how to:

- [Configure External Device Control settings](#)
- [Blocked Hardware Items](#)
 - [Add blocked hardware items](#)
 - [Remove blocked hardware items](#)
- [Blocked Names](#)
 - [Add blocked names](#)
 - [Remove blocked names](#)

Configure External Device Control settings

- Log into ITarian
- Click 'Applications' > 'Endpoint Manager'
- Click 'Configuration Templates' > 'Profiles'
- Open the MAC profile you want to work on.
 - Open the 'External Device Control' tab and click 'Edit'

General Antivirus Valkyrie Remote Control **External Devices Control**

External Devices Control CCS 6.44+ Edit Delete

Enable device control CCS 2.4.4.961+
Enabled

Blocked Hardware Items Blocked Names

Use this table to manage the list of hardware items (e.g. "USB - Mass storage devices", "Optical devices"...) to which you want to block access

Add Delete

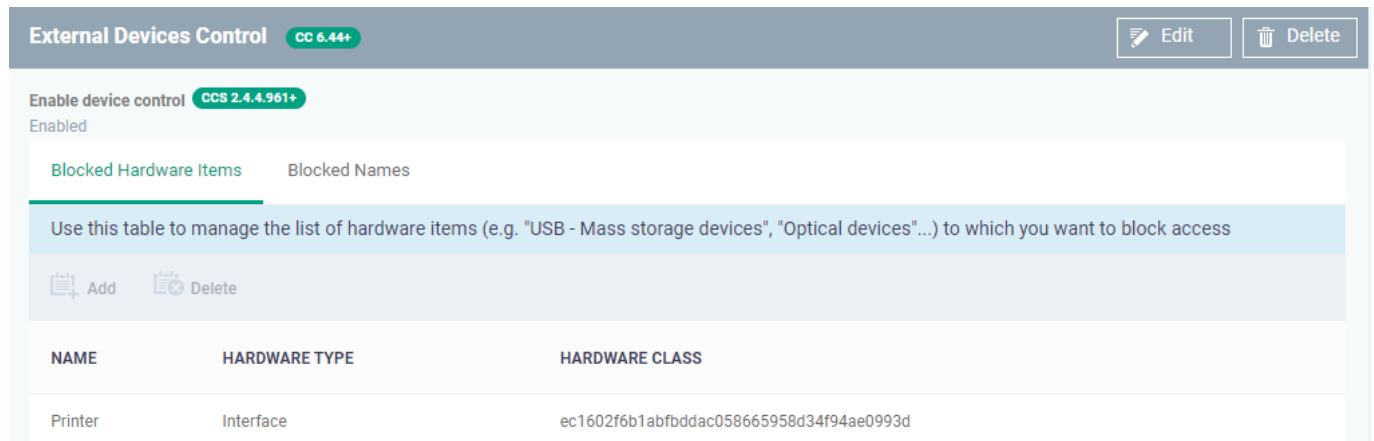
NAME	HARDWARE TYPE	HARDWARE CLASS
Printer	Interface	ec1602f6b1abfbdac058665958d34f94ae0993d

- **Enable Device Control** - Enable the external device control feature. This option blocks the device of a client computer from accessing, such as USB drives, Bluetooth devices, printers, and serial and

parallel ports. This is useful if you want to configure external device control settings for a profile during its creation and enable it at a later time.

Blocked Hardware Items

- The 'Blocked Hardware Items' tab displays a list of types of hardware that are blocked as per the profile and allows you to add/remove new hardware types



NAME	HARDWARE TYPE	HARDWARE CLASS
Printer	Interface	ec1602f6b1abfbdac058665958d34f94ae0993d

Name - The device type as per global hardware classification.

Hardware Type - The Computer hardware type lists the physical parts of a computer

Hardware Class - The Globally Unique Identifier (GUID) of the device class.

Click the following links for help to configure each tab:

- [Add Blocked Hardware Items](#)
- [Remove Blocked Hardware Items](#)

Add Blocked Hardware Items

- Click the 'Edit' option > Click 'Add' at the top of the list

The 'Blocked Hardware Items' dialogue appears with a list of device types.

External Devices Control

CC 6.44+

Enable device control CCS 2.4.4.961+

This option blocks devices of a client computer from accessing, such as USB drives, Bluetooth devices, printers, and serial and parallel ports.

Blocked Hardware Items

Blocked Names

Use this table to manage the list of hardware items (e.g. "USB - Mass storage devices", "O



Add



Delete



NAME

HARDWARE TYPE

HARDWARE CLASS

Add Hardware Item



NAME

HARDWARE TYPE

HARDWARE CLASS



RBC, Mass Storage

Interface

ff351378f003b84212c20b3a8426504f6042c8f2



CD-ROM

Interface

f84187acd3f1b4979be13a7b57944acd64f6652d



Tape Drives

Interface

63163b12f9005adfe022d1610bbaf7cc038740b0



Floppy Disk Drives

Interface

216573677f4e5c36cb0123ae3cb770bb852a51a6



ATAPI removable media

Interface

4767db1a5c0acc62a5bee7ee5a25c26d12825dc4



SCSI (Flash Drivers, external Hard Drives)

Interface

ef5b6672edb4693cc1af60dd62bd36f770749661



LSD, Mass Storage

Interface

4cdb0a20a00c87a91bf1bbd5b37379a0d54189e5



IEEE, Mass Storage

Interface

c14633720f7a8704b2880319cc79965f338e5612



Smart Card

Interface

f02b5f3043b4f2025a81c7647e5a3da2a385b97b



Audio Device

Interface

1276c9ebb512f9c6542abab2234f076e6e728128

- Select the hardware item to be added to the block list and click 'Ok'.
- Repeat the process to add more device types.

Remove a hardware item

- Select the hardware item from the list and click 'Delete'

Enable device control CCS 2.4.4.961+

This option blocks devices of a client computer from accessing, such as USB drives, Bluetooth devices, printers, and serial and parallel ports.

Blocked Hardware Items Blocked Names

Use this table to manage the list of hardware items (e.g. "USB - Mass storage devices", "Optical devices"...) to which you want to block access

Add Delete

<input type="checkbox"/>	NAME	HARDWARE TYPE	HARDWARE CLASS
<input checked="" type="checkbox"/>	Printer	Interface	ec1602f6b1abfbddac058665958d34f94ae0993d
<input type="checkbox"/>	Billboard Device	Interface	d9656a52bf1b919ec60fb930ee0797f8c126656b

Hardware Item remove ✕

Do you really want to remove this item(s)?

- Click 'Confirm' to remove the device type from the blocked list.

Blocked Names

- The 'Blocked Names' tab manages the list of devices to which you want to block access.

Blocked Hardware Items Blocked Names

Use this table to manage the list of devices to which you want to block access

Add Delete

<input type="checkbox"/>	DEVICE CUSTOM NAME
<input type="checkbox"/>	CCSM_VMw_10.13

Device Custom Name - Displays the name of the device.

Click the following links for help to configure each tab:

- [Add blocked names](#)
- [Remove blocked names](#)

Add blocked names

- Click 'Add' at the top of the list

Enable device control CCS 2.4.4.961+

This option blocks devices of a client computer from accessing, such as USB drives, Bluetooth devices, printers, and serial and parallel ports.

Blocked Hardware Items

Blocked Names

Use this table to manage the list of devices to which you want to block access



Add



Delete



DEVICE CUSTOM NAME



CCSM_VMW_10.13

Add Name



Device custom name

Add

- Enter a label for the device in the 'Device Custom Name' field
- Click 'Add'

The device will be added to the blocked name list and will be blocked access at the endpoint(s).

Remove blocked names

- Select the device custom name and click 'Delete'

Use this table to manage the list of devices to which you want to block access

 Add  Delete

DEVICE CUSTOM NAME

CCSM_VMw_10.13

test's Mac mini

Blocked Name Remove



Do you really want to remove this blocked device name(s)?

Confirm

Cancel

- Click 'Confirm' to remove the item from the list
- Click the 'Save' button to save the 'External Devices Control' settings.