

Click 'Configuration Templates' > 'Profiles' > open a Mac profile > 'External Device Control'

- The external device control option blocks devices of a client computer from accessing, such as USB drives, Bluetooth devices, printers, and serial and parallel ports.
- This Option manages the list of devices to which you want to block access that should be blocked on endpoints using this profile

This article explains how to:

- [Configure External Device Control settings](#)
- [Blocked Hardware Items](#)
 - [Add blocked hardware items](#)
 - [Remove blocked hardware items](#)
- [Blocked Names](#)
 - [Add blocked names](#)
 - [Remove blocked names](#)

Configure External Device Control settings

- Log into ITarian
- Click 'Applications' > 'Endpoint Manager'
- Click 'Configuration Templates' > 'Profiles'
- Open the MAC profile you want to work on.
 - Open the 'External Device Control' tab and click 'Edit'

General Antivirus Valkyrie Remote Control **External Devices Control**

External Devices Control CC 6.44+ Edit Delete

Enable device control CCS 2.4.4.961+
Enabled

Blocked Hardware Items Blocked Names

Use this table to manage the list of hardware items (e.g. "USB - Mass storage devices", "Optical devices"...) to which you want to block access

Add Delete

NAME	HARDWARE TYPE	HARDWARE CLASS
Printer	Interface	ec1602f6b1abfbdac058665958d34f94ae0993d

- **Enable Device Control** - Enable the external device control feature. This option blocks the device of a client computer from accessing, such as USB drives, Bluetooth devices, printers, and serial and

parallel ports. This is useful if you want to configure external device control settings for a profile during its creation and enable it at a later time.

Blocked Hardware Items

- The 'Blocked Hardware Items' tab displays a list of types of hardware that are blocked as per the profile and allows you to add/remove new hardware types



NAME	HARDWARE TYPE	HARDWARE CLASS
Printer	Interface	ec1602f6b1abfbdac058665958d34f94ae0993d

Name - The device type as per global hardware classification.

Hardware Type - The Computer hardware type lists the physical parts of a computer

Hardware Class - The Globally Unique Identifier (GUID) of the device class.

Click the following links for help to configure each tab:

- [Add Blocked Hardware Items](#)
- [Remove Blocked Hardware Items](#)

Add Blocked Hardware Items

- Click the 'Edit' option > Click 'Add' at the top of the list

The 'Blocked Hardware Items' dialogue appears with a list of device types.

External Devices Control

CC 6.44+

Enable device control CCS 2.4.4.961+

This option blocks devices of a client computer from accessing, such as USB drives, Bluetooth devices, printers, and serial and parallel ports.

Blocked Hardware Items

Blocked Names

Use this table to manage the list of hardware items (e.g. "USB - Mass storage devices", "O

 Add  Delete

NAME HARDWARE TYPE HARDWARE CLASS

Add Hardware Item

<input type="checkbox"/>	NAME	HARDWARE TYPE	HARDWARE CLASS
<input type="checkbox"/>	RBC, Mass Storage	Interface	ff351378f003b84212c20b3a8426504f6042c8f2
<input type="checkbox"/>	CD-ROM	Interface	f84187acd3f1b4979be13a7b57944acd64f6652d
<input type="checkbox"/>	Tape Drives	Interface	63163b12f9005adfe022d1610bbaf7cc038740b0
<input type="checkbox"/>	Floppy Disk Drives	Interface	216573677f4e5c36cb0123ae3cb770bb852a51a6
<input type="checkbox"/>	ATAPI removable media	Interface	4767db1a5c0acc62a5bee7ee5a25c26d12825dc4
<input type="checkbox"/>	SCSI (Flash Drivers, external Hard Drives)	Interface	ef5b6672edb4693cc1af60dd62bd36f770749661
<input type="checkbox"/>	LSD, Mass Storage	Interface	4cdb0a20a00c87a91bf1bbd5b37379a0d54189e5
<input type="checkbox"/>	IEEE, Mass Storage	Interface	c14633720f7a8704b2880319cc79965f338e5612
<input type="checkbox"/>	Smart Card	Interface	f02b5f3043b4f2025a81c7647e5a3da2a385b97b
<input type="checkbox"/>	Audio Device	Interface	1276c9ebb512f9c6542abab2234f076e6e728128

- Select the hardware item to be added to the block list and click 'Ok'.
- Repeat the process to add more device types.

Remove a hardware item

- Select the hardware item from the list and click 'Delete'

Enable device control **CCS 2.4.4.961+**

This option blocks devices of a client computer from accessing, such as USB drives, Bluetooth devices, printers, and serial and parallel ports.

Blocked Hardware Items Blocked Names

Use this table to manage the list of hardware items (e.g. "USB - Mass storage devices", "Optical devices"...) to which you want to block access

Add Delete

<input type="checkbox"/>	NAME	HARDWARE TYPE	HARDWARE CLASS
<input checked="" type="checkbox"/>	Printer	Interface	ec1602f6b1abfbddac058665958d34f94ae0993d
<input type="checkbox"/>	Billboard Device	Interface	d9656a52bf1b919ec60fb930ee0797f8c126656b

Hardware Item remove ✕

Do you really want to remove this item(s)?

- Click 'Confirm' to remove the device type from the blocked list.

Blocked Names

- The 'Blocked Names' tab manages the list of devices to which you want to block access.

Blocked Hardware Items **Blocked Names**

Use this table to manage the list of devices to which you want to block access

Add Delete

<input type="checkbox"/>	DEVICE CUSTOM NAME
<input type="checkbox"/>	CCSM_VMw_10.13

Device Custom Name - Displays the name of the device.

Click the following links for help to configure each tab:

- [Add blocked names](#)
- [Remove blocked names](#)

Add blocked names

- Click 'Add' at the top of the list

Enable device control CCS 2.4.4.961+

This option blocks devices of a client computer from accessing, such as USB drives, Bluetooth devices, printers, and serial and parallel ports.

Blocked Hardware Items

Blocked Names

Use this table to manage the list of devices to which you want to block access



Add



Delete



DEVICE CUSTOM NAME



CCSM_VMW_10.13

Add Name



Device custom name

Add

- Enter a label for the device in the 'Device Custom Name' field
- Click 'Add'

The device will be added to the blocked name list and will be blocked access at the endpoint(s).

Remove blocked names

- Select the device custom name and click 'Delete'

Use this table to manage the list of devices to which you want to block access

 Add  Delete

DEVICE CUSTOM NAME

CCSM_VMw_10.13

test's Mac mini

Blocked Name Remove



Do you really want to remove this blocked device name(s)?

Confirm

Cancel

- Click 'Confirm' to remove the item from the list
- Click the 'Save' button to save the 'External Devices Control' settings.