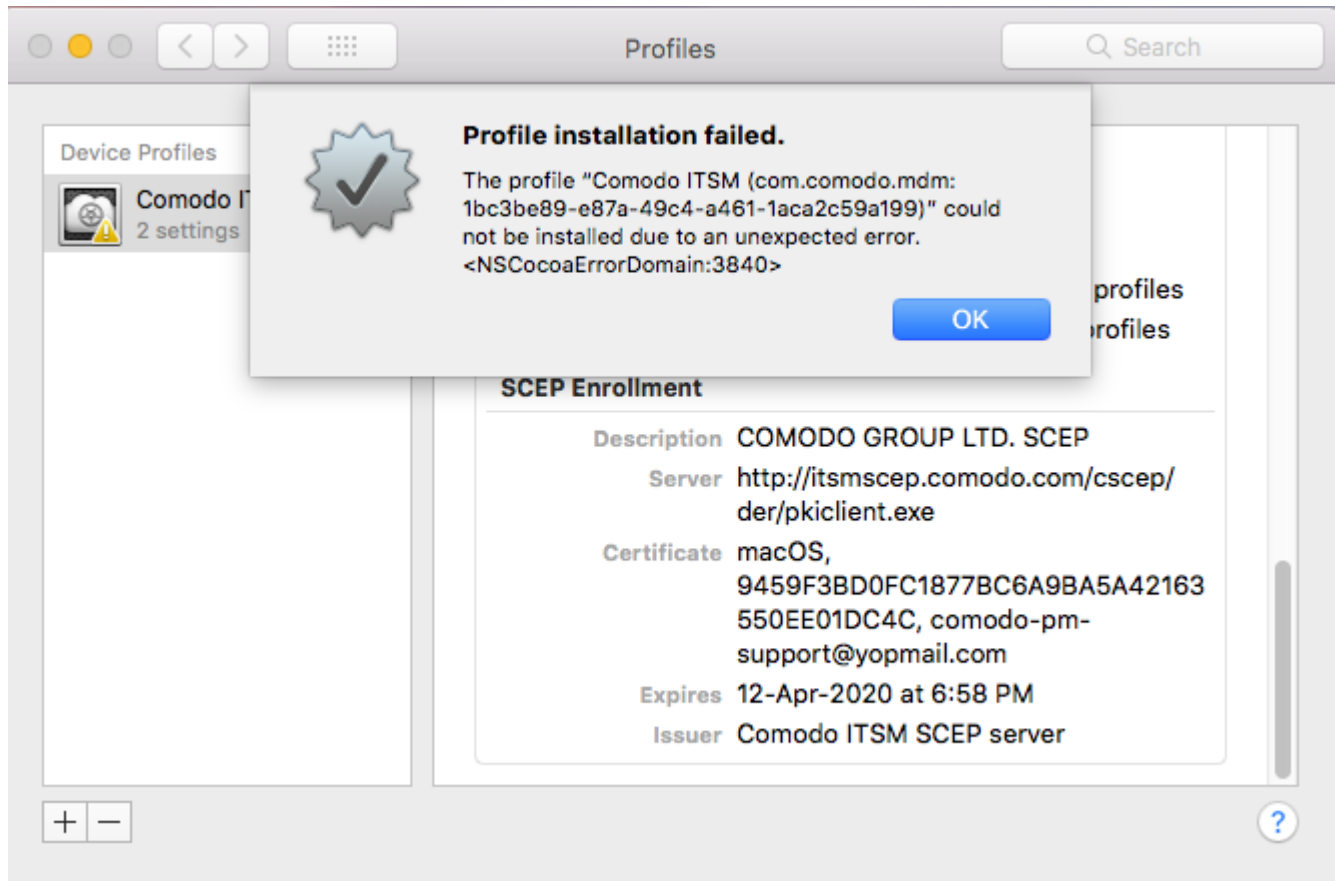
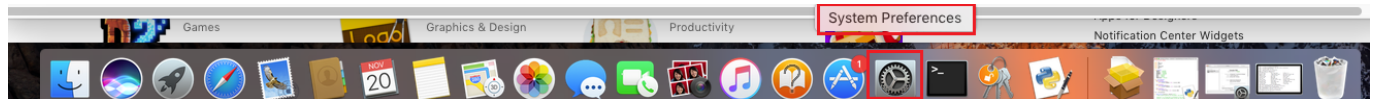


"Profile installation failed" error occurs when your MAC device already has ITarian [Endpoint Manager](#) profile while you are enrolling your MAC device in Endpoint Manager. Please refer the following error image.

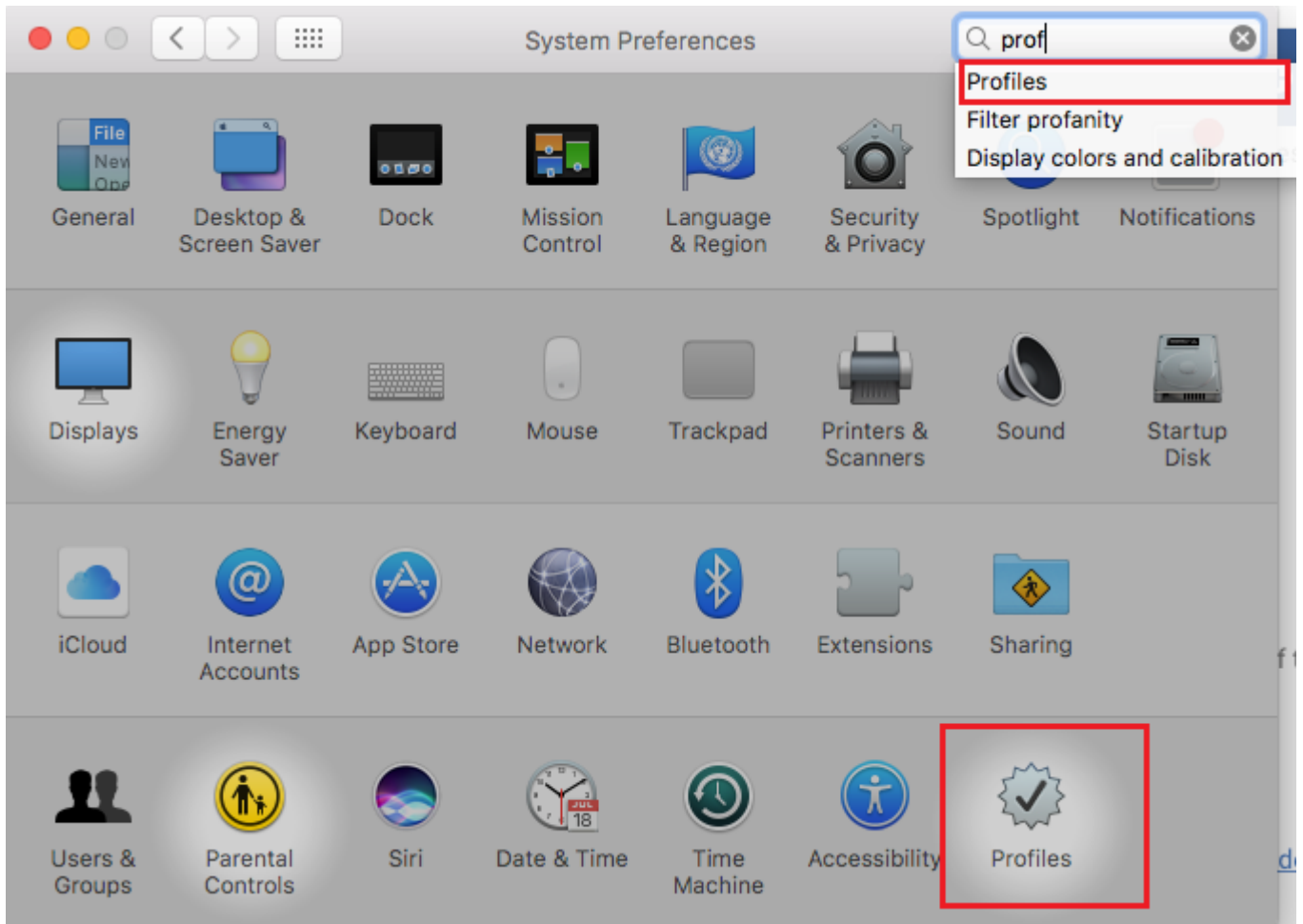


This error can be solved as mentioned in below steps.

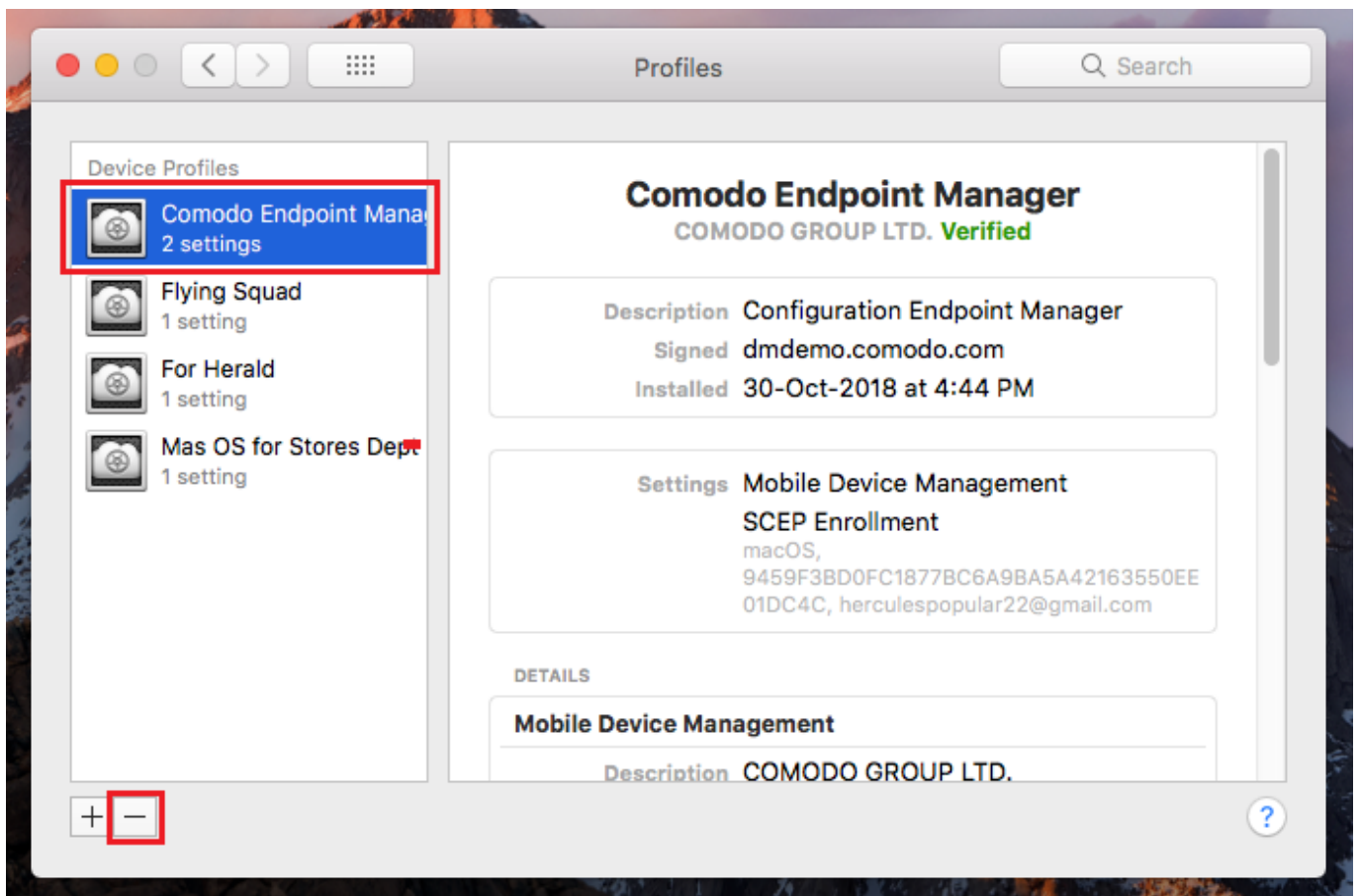
Step 1: Click "System Preference" in your Mac device.

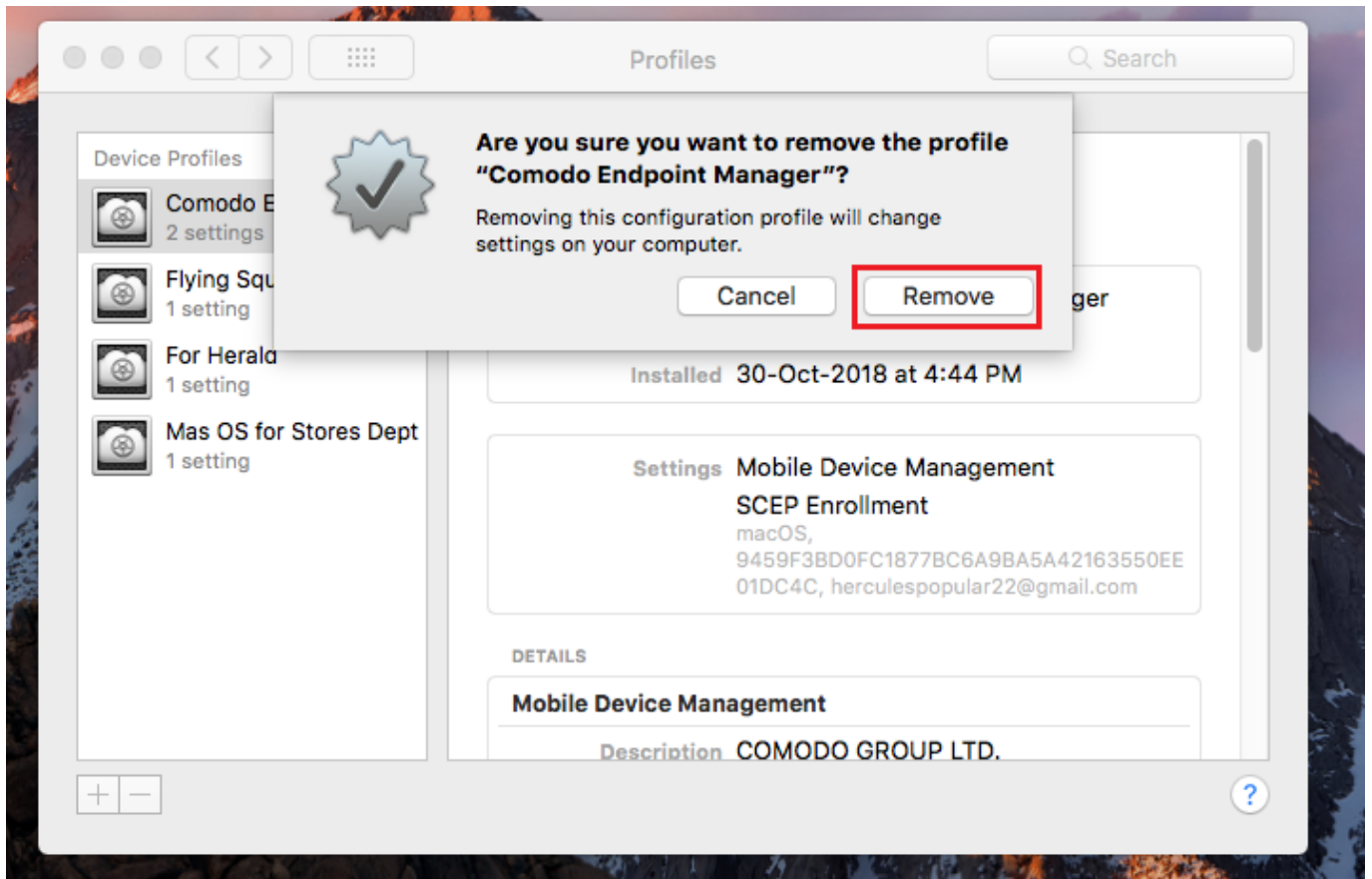


Step 2: Go to "profiles" folder.



Step 3: Endpoint Manager agent profile "Comodo Endpoint Manager" is visible, Click "-" in the bottom, then click "remove" option in the popup





Step 4: Provide your password in the popup, now Endpoint Manager agent will be uninstalled automatically.

