- A file's trust rating determines how Comodo Client Security (CCS) handles the file.
- These are the possible file ratings:
  - **Trusted** - The file is safe and is allowed to run normally on the endpoint
  - **Malicious** - The file is malware and is quarantined or deleted on the endpoint.
  - **Unrecognized** - No trust rating is available for the file. Unrecognized files are automatically run in the container because there is the possibility they are malicious. Contained applications write to a virtual file system and registry, and cannot access other processes or user data. You have the option to auto-upload these files to Valkyrie for behavior testing. The tests will identify whether the file is trustworthy or malicious.
- Going one step further, a file can be rated by three sources:
  - **FLS rating** - This is the official Comodo rating of the file. CCS gets this rating from our file-lookup server when it runs a virus scan on the file.
  - **Admin rating** - Admins can use Endpoint Manager to apply their own rating to a file.
  - **Local rating** - End-users (or admins) can set a file's rating in the CCS interface.

Ratings are prioritized as follows:

1) Admin rating

2) Local rating

3) Comodo rating

- Admin ratings over-rule Comodo and local ratings *IF* local verdict server is enabled (default).
- Admin ratings are disregarded if local verdict server is disabled.
- To prevent local users from rating files, you can password protect CCS on the endpoint, and disable 'Show antivirus alerts'.

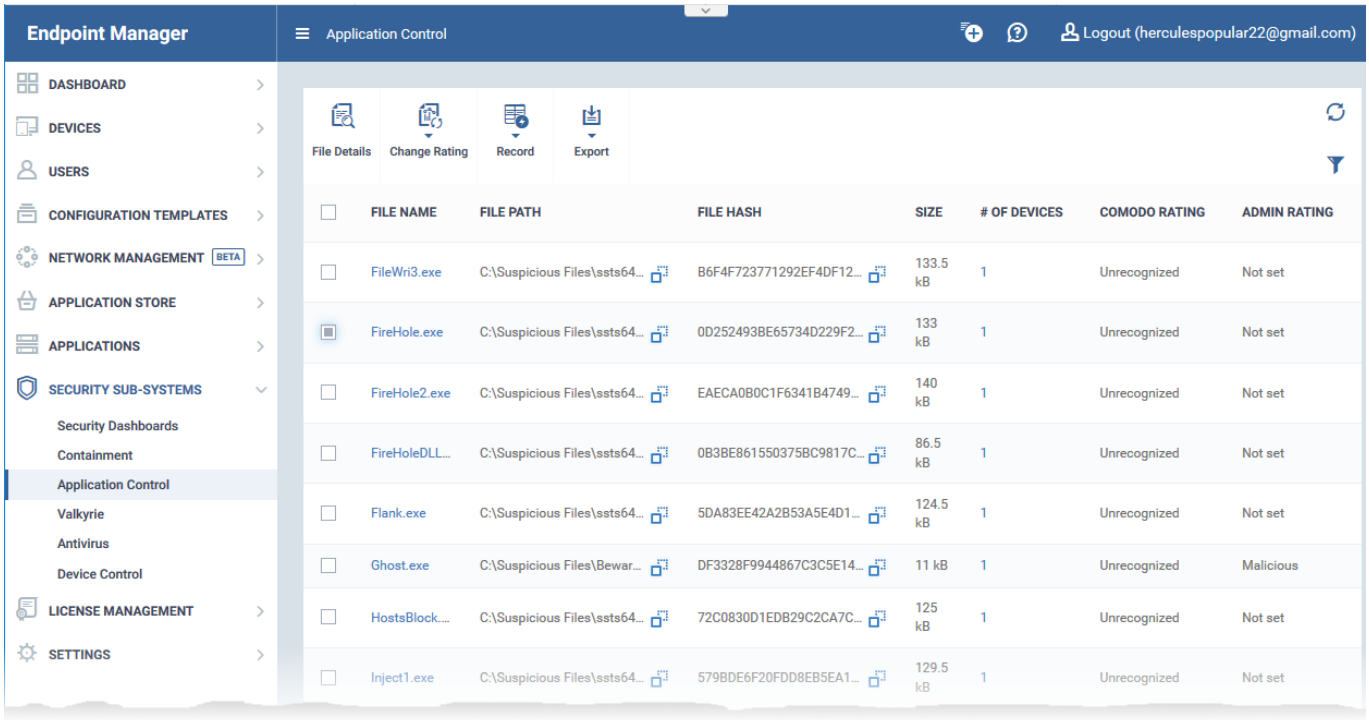
There are two ways admins can set a trust rating in Endpoint Manager:

- Application Control interface
- Device Details interface

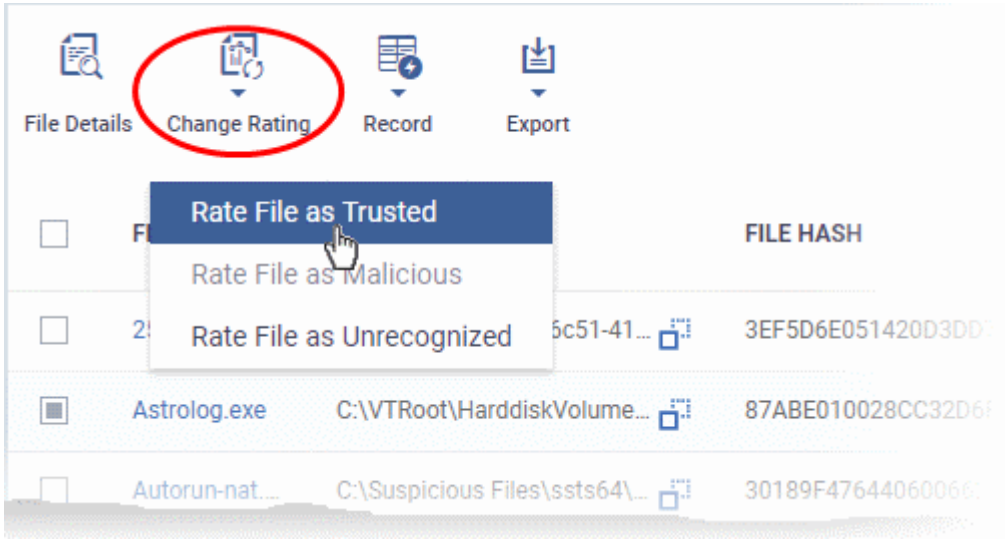
Application Control interface

- Login to ITarian
- Click 'Applications' > 'Endpoint Manager'
- Click 'Security Sub-Systems' > 'Application Control'

The interface shows a list of all files discovered from all managed endpoints with their trust ratings:



- Select the file for which you want to set a rating
  - Tip – Click the funnel icon at the top right and use the filters to search for a specific item
- Click 'Change Rating'.
- Select the new rating from the options:
  - Rate File as Trusted
  - Rate File as Malicious
  - Rate File as Unrecognized



The new admin rating will be set and sent to all endpoints. The new rating will determine the file's

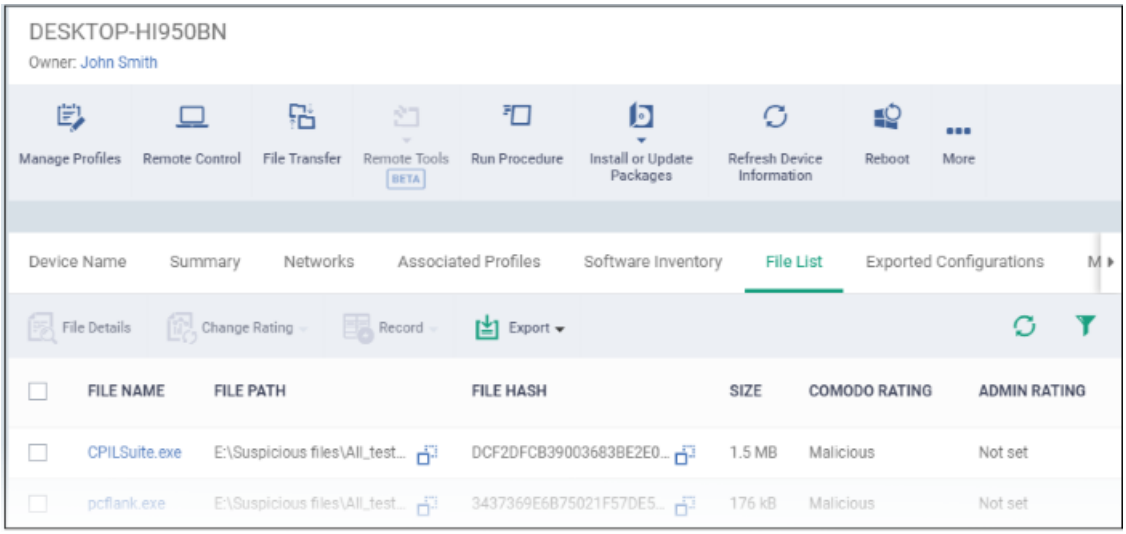
run-time privileges.

Device Details interface

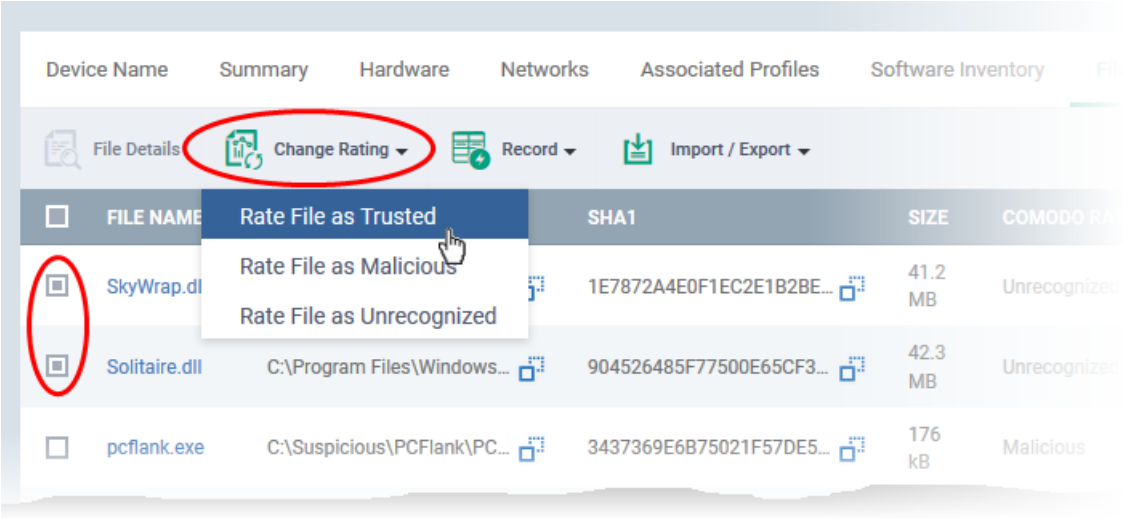
- Login to ITarian
- Click 'Applications' > 'Endpoint Manager'
- Click 'Devices' > 'Device List' > 'Device Management'
  - Select a company or group on the left to view only their devices

    OR

  - Select 'Show all' on the left to view every device enrolled to EM
- Click the name of a Windows device then select the 'File List' tab:



- Select the file(s) whose rating you want to change
  - Tip – Click the funnel icon at the top right and use the filters to search for a specific item
- Click the 'Change Rating' button.
- Choose the rating you want to from the drop-down:



The new admin rating will be set and sent to all endpoints. The new rating will determine the file's run-time privileges.

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