

- ITarian Remote Access is a peer-to-peer communication tool that uses the secure RTP protocol to remotely connect to managed endpoints. The tool uses standard technologies and protocols so no additional software or hardware is necessary.
- The product is free of charge and can be downloaded from <https://remoteaccess.itarian.com/>
- ITarian needs to be installed on both the admin and target computers to effect a connection.

Connect to remote devices

- [Download](#) and install Itarian Remote Access if you haven't done so already
- Make sure your client also installs ITarian on their computer
 - After installation, ITarian automatically generates an ID number and password
 - These items are shown on the ITarian home screen
 - Get your client to send you these details. You will need them to connect:

ITarian Remote Access

Prepared for Session

Remote Access

Allow Remote Access

My ITarian ID 451 134 969

Password C

Copy to Clipboard

Remote Device Access

Do you provide remote support?

Get your contact's ITarian ID and password to initiate a remote access session

Make sure your contact has installed [ITarian Remote Access App](#)

Start Connection

- Next, open ITarian on your computer then click 'Start Connection'

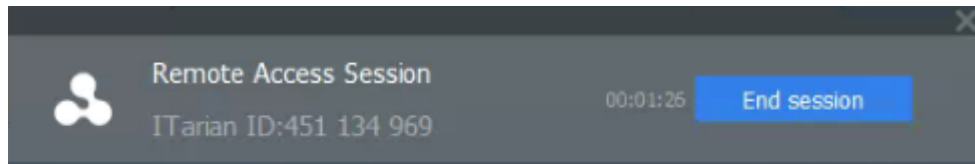
- Enter your client's ID and password then click “Connect”:

The screenshot shows the ITarian Remote Access application window. The title bar reads "ITarian Remote Access" and the top right corner says "Prepared for Session" with a green indicator. The main interface is divided into two panels. The left panel, titled "Remote Access", contains a sidebar with a gear icon and an information icon. The main content of this panel is titled "Allow Remote Access" and asks "Do you need remote support?". It explains that users can share their ITarian ID and password with a contact to initiate a remote session. A button labeled "Show my ITarian ID" is at the bottom. The right panel, titled "Remote Device Access", contains two input fields: "ITarian ID" and "Password", both with dropdown arrows. A large green "Connect" button is at the bottom right.

- Your client will receive a connection request which they must allow:

The screenshot shows a dialog box titled "ITarian ID:451 134 969 - Remote Access". The main text reads: "Your assistant (ID 451134969) is requesting a remote access to your device." At the bottom, there are two buttons: "Allow" and "Deny (48)".

- After accepting, the remote endpoint shows a dialog box containing details of the connection:



- You can now access the remote machine to perform tasks as required
- [Click here](#) to start using the menu tools to manage your visual experience.