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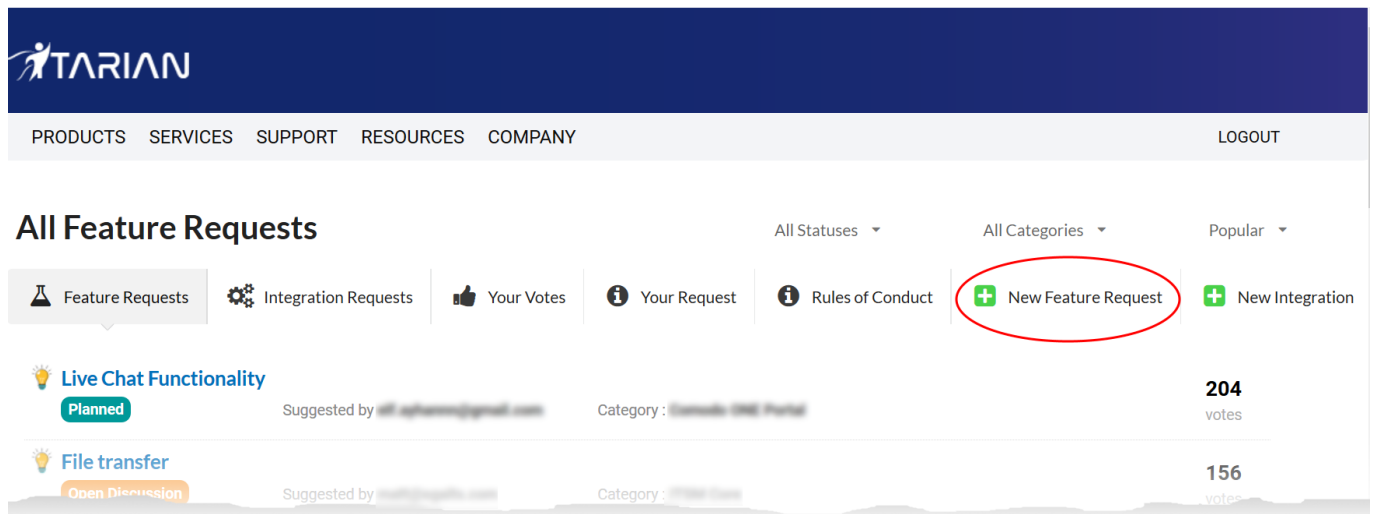
- The ITarian forum is a message board designed to provide fast assistance to our users. Ask any question you like here, and you'll receive informed responses from developers and fellow users alike.
- You can also requests new features and vote on requests submitted by others.

[Create a new feature request](#)

[View requests from others and vote them](#)

Create a new feature request

- Login to <https://www.itarian.com/voting/> with your ITarian username and password



The screenshot shows the ITarian website's 'All Feature Requests' page. The header includes the ITARIAN logo and navigation links: PRODUCTS, SERVICES, SUPPORT, RESOURCES, COMPANY, and LOGOUT. Below the header, there are filters for 'All Statuses', 'All Categories', and 'Popular'. A navigation bar contains several options: Feature Requests, Integration Requests, Your Votes, Your Request, Rules of Conduct, **New Feature Request** (circled in red), and New Integration. Below this, two feature requests are listed: 'Live Chat Functionality' (Planned, 204 votes) and 'File transfer' (Open Discussion, 156 votes).

- Click 'New Feature Request' to open the ITarian forum
- Alternatively, you can directly visit <https://forum.itarian.com/forum/products/feature-requests>
 - Login to the forum if you have an account, Register for an account if you are not yet a member.



- Click 'New Topic'

Forums

New Topics Who's Online Mark Channels Read Member List Calendar

Forum > Products > Feature Requests > Create New Topic

Create New Topic

Enter title No Icon ▾

Write something...

Tags +

Cancel Preview Post

- Enter a subject for your request
- Describe your request in the text box
- Click 'Post'

Your feature request is submitted. You can view the request at <https://www.itarian.com/voting/>.

View requests from others and vote them

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ITARIAN

PRODUCTS SERVICES SUPPORT RESOURCES COMPANY LOGOUT

All Feature Requests

All Statuses ▾ All Categories ▾ Popular ▾

Feature Requests
 Integration Requests
 Your Votes
 Your Request
 Rules of Conduct
 New Feature Request
 New Integration

| | | | |
|---|---|--|---------------------|
| Live Chat Functionality Planned | Suggested by itf@itarian.com | Category : Connective CRM Portal | 204 votes |
| File transfer Open Discussion | Suggested by matt@itarian.com | Category : CRM Tools | 156 votes |
| Uninstalling OS Patch from all devices or a single selected device Open Discussion | Suggested by matt@itarian.com | Category : CRM Patch Management | 140 votes |
| SNMP Monitoring Open Discussion | Suggested by joe@itarian.com | Category : CRM Monitoring and Alerts | 108 votes |

- Click 'Feature Requests' to view a list of all proposed new features.
- Click a request then click 'Open Discussion' to view and contribute to the request thread:

Live Chat Functionality

Planned

Suggested by [all@phoenix@comodo.com](#)

Category : [Comodo ONE Portal](#)

File transfer

Open Discussion

Suggested by [i...@phoenix.com](#)

Category : [ITSM Tools](#)

Uninstalling OS Patch from all devices or a single selected device

File transfer

[i...@phoenix.com](#) shared this idea 2 years ago

Open Discussion

I would like to have file transfer capability in ITSM for small files, this would allow me to check log files and troubleshoot issues quickly. And also full set of file transfer capabilities in Comodo Remote Control application for replacing another small tool and accomplishing all my device management task from a single application.

Vote

156
votes

- Click 'Vote' to show your support for the proposal
- Alternatively place your mouse over a request and click the 'Vote' button on the right

All Feature Requests

All Statuses

All Categories

Popular



Feature Requests



Integration Requests



Your Votes



Your Request



Rules of Conduct



New Feature Request



New Integration



Live Chat Functionality

Planned

Suggested by [all@phoenix@comodo.com](#)

Category : [Comodo ONE Portal](#)

204
votes



File transfer

Open Discussion

Suggested by [i...@phoenix.com](#)

Category : [ITSM Tools](#)

Vote



Uninstalling OS Patch from all devices or a single selected device

Open Discussion

Suggested by [m...@comodo.com](#)

Category : [ITSM - Patch Management](#)

140
votes



SNMP Monitoring

Open Discussion

Suggested by

Category : [ITSM - Monitoring and Alerts](#)

108
votes