

Open Endpoint Manager > click 'Devices' > 'Device List' > 'Device Management'

- The 'Device Management' screen is an inventory of all mobile devices and endpoints for a company.
- It shows each device's connection and patch status, which security components are enabled, recent activity, and more.
- This article explains how to filter the devices and search for specific devices from the list

[View devices by customer / device group](#)

[Filter devices by various criteria like OS, status, name and more](#)

[Search a device using the search bar](#)

View devices by customer / device group

- Login to ITarian
- Click 'Applications' > 'Endpoint Manager'
- Click 'Devices' > 'Device List' on the left
- Click the 'Device Management' tab (if not open already)

OS	NAME	ACTIVE COMPONENTS	VIRTUAL DESKTOP	PATCH STATUS	CUSTOMER	LOGGED IN USER	LAST ACTIVITY
Android	Tech-EE	AD AX FW CD	OFF	2	frontfork	TECH-HELP@lee	2020/01/23 12:20:45
Android	Johns Android	AD AX			frontfork		2020/01/23 12:25:17
Android	TECHMONSTER	AD AX FW CD	OFF		Saddle and Pedals	TECHMONSTE...	2020/01/23 12:24:14
Windows	LENOVO_Lenovo A3...	AD AX			frontfork		2020/01/23 12:07:29
Windows	DESKTOP-8GTTSH7	AD AX FW CD	OFF	2	frontfork	DESKTOP-8GT...	2019/11/12 02:19:56
iOS	Gok2pac's iPad	AD			Default Customer		2019/09/04 01:40:55
Windows	susan-VirtualBox	AD AX			frontfork	susan	2019/07/02 12:16:53

The middle pane shows the hierarchical structure of your customers and their device groups.

- Click 'Show all' to view every device enrolled to EM
- Click a customer name to view the device groups belonging to the customer
- Click a device group to view the devices in that group

Filter devices by criteria

- Click 'Devices' > 'Device List' on the left
- Click the 'Device Management' tab
- Click a column header to sort items in ascending/descending order of entries in that column.

- Click the funnel button  on the right to view more filters.

Group Management **Device Management**

[Enroll Device](#)
[Remote Control](#)
[File Transfer](#)
[Remote Tools](#)
[Run Procedure](#)
[Manage Profiles](#)
[Install or Manage Packages](#)
[More](#)

Search for devices

<input type="checkbox"/>	OS	NAME	ACTIVE COMPONENTS	VIRTUAL DESKTOP	PA ST.
<input type="checkbox"/>		elaine-L...	AG AV		
<input type="checkbox"/>	Windows	TECH...	AG CCS		
<input type="checkbox"/>	Windows	TechElf	AG AV FW CO		
<input type="checkbox"/>		John A...	AG AV		

OS

Android

iOS

Windows

macOS

Linux

Online status

Online

Offline

Name

Logged in User

Client security status

Client security is not installed

Not supported client(s)

Secure

Silent mode

Need attention

At risk

Virtual desktop status

Running

Not Running

Not Running

Unsupported

Patch status

No patches are available

Critical patches are available

Non-critical patches are available

Customer

Owner

Last activity

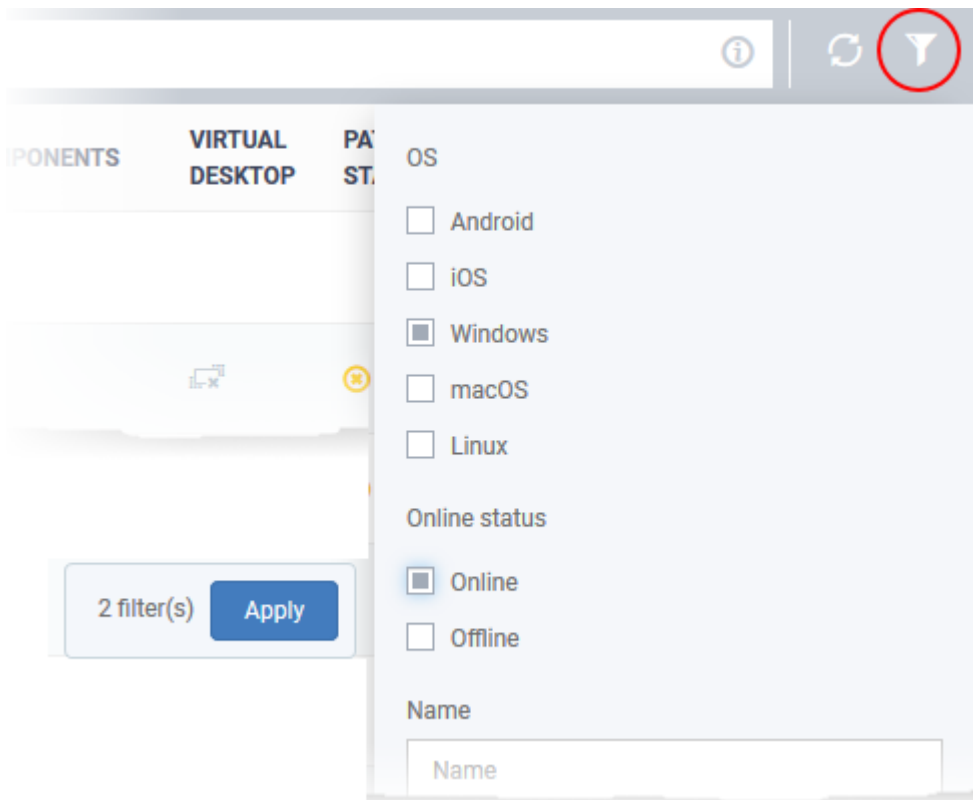
From To

Duplicate devices

Old Devices

Devices which are offline for 7 days

- Select or enter your filter criteria and click the 'Apply' button
- You can select any number of criteria for filtering the devices



The available filter options are:

OS – Select the operating system to view only the devices with those.

Online status - Filter devices based on their current connection state with Endpoint Manager

Name -Enter the device name in part or full

Logged-in User - Enter the username of the currently signed-in user to view their devices

Client security status - Filter devices based on whether Comodo Client Security (CCS) is installed and its status

Virtual desktop status - Filter devices based on whether virtual desktop is currently running (Windows devices only)

Patch status - Filter devices based their patch availability status (Windows devices only)

Customer - Enter the name of the customer organization in part or full

Owner - Enter the name of the user for whom the devices are enrolled

Last activity - Specify the period within which EM has executed actions on devices

Duplicate devices - Select whether to show only primary devices or duplicate devices or both.

Old Devices - Choose whether or not to include devices marked as 'Old' in the device list. You can configure the continuous inactivity period for a device to be marked as 'Old' in 'Settings' > 'Portal Setup' > 'Device Removal Settings' interface. See [this wiki](#) to read more.

Search a device using the search bar

- Click 'Devices' > 'Device List' on the left
- Click the 'Device Management' tab
- Use the search box at the top to filter devices by any parameter in the table.

The screenshot shows the 'Device Management' section of a software interface. At the top, there are navigation tabs for 'Group Management' and 'Device Management'. Below these are several action buttons: 'Enroll Device', 'Remote Control', 'File Transfer', 'Remote Tools' (with a 'BETA' badge), 'Run Procedure', 'Manage Profiles', 'Install or Manage Packages', and 'More'. A search bar is located below the buttons, containing the text 'tech'. Below the search bar is a table with the following columns: OS, NAME, ACTIVE COMPONENTS, VIRTUAL DESKTOP, PATCH STATUS, CUSTOMER, LOGGED IN USER, and LAST ACTIVE. Two devices are listed in the table.

<input type="checkbox"/>	OS	NAME	ACTIVE COMPONENTS	VIRTUAL DESKTOP	PATCH STATUS	CUSTOMER	LOGGED IN USER	LAST ACTIVE
<input type="checkbox"/>	Windows	TECH...	AG CCS	Remote Tools	1	Saddle and ...	N/A	2020/05/12
<input type="checkbox"/>	Windows	TechElf	AG AV FW CO	Remote Tools	5	frontfork	N/A	2020/05/12

- Enter your search criteria in part or full
- Click the magnifying glass icon to view the results