Open Endpoint Manager > click 'Devices' > 'Device List' > 'Device Management'

- The 'Device Management' screen is an inventory of all mobile devices and endpoints for a company.
- It shows each device's connection and patch status, which security components are enabled, recent activity, and more.
- This article explains how to filter the devices and search for specific devices from the list

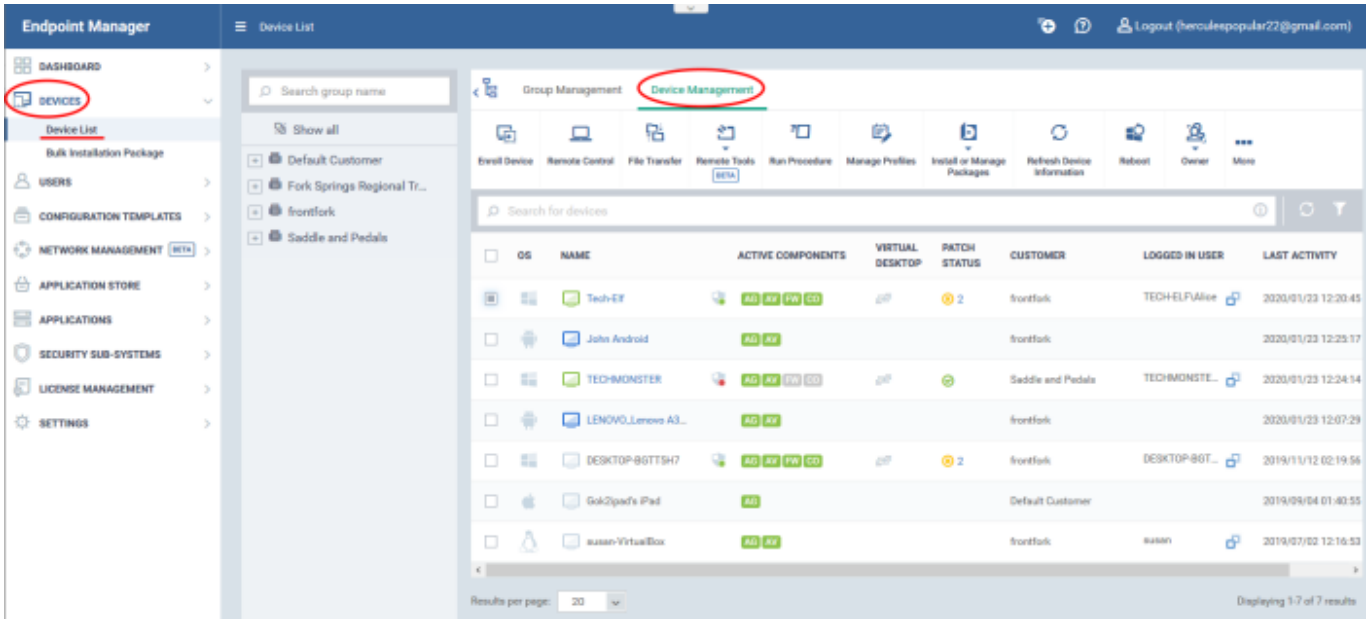
View devices by customer / device group

Filter devices by various criteria like OS, status, name and more

Search a device using the search bar

View devices by customer / device group

- Login to ITarian
- Click 'Applications' > 'Endpoint Manager'
- Click 'Devices' > 'Device List' on the left
- Click the 'Device Management' tab (if not open already)



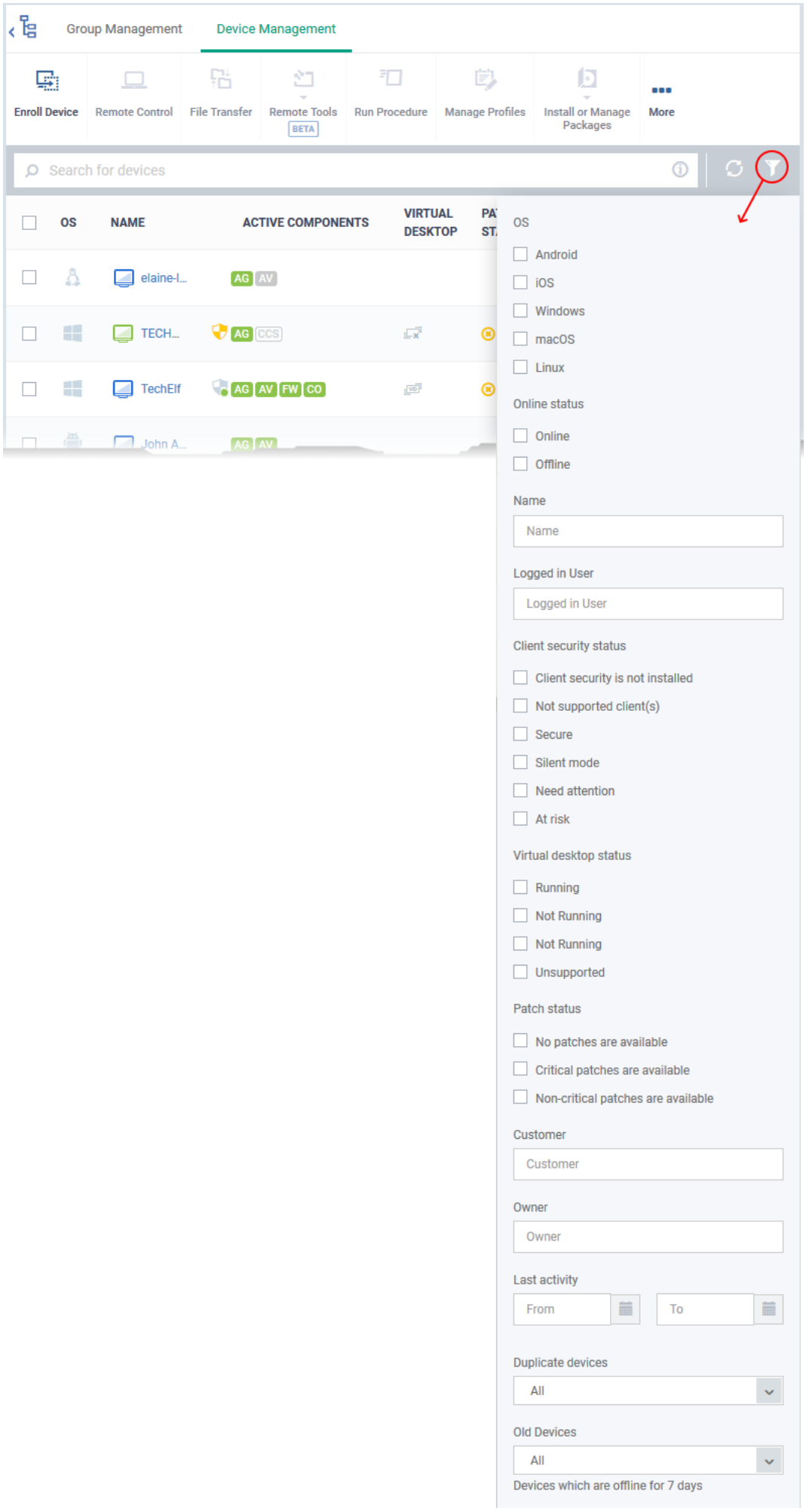
The middle pane shows the hierarchical structure of your customers and their device groups.

- Click 'Show all' to view every device enrolled to EM
- Click a customer name to view the device groups belonging to the customer
- Click a device group to view the devices in that group

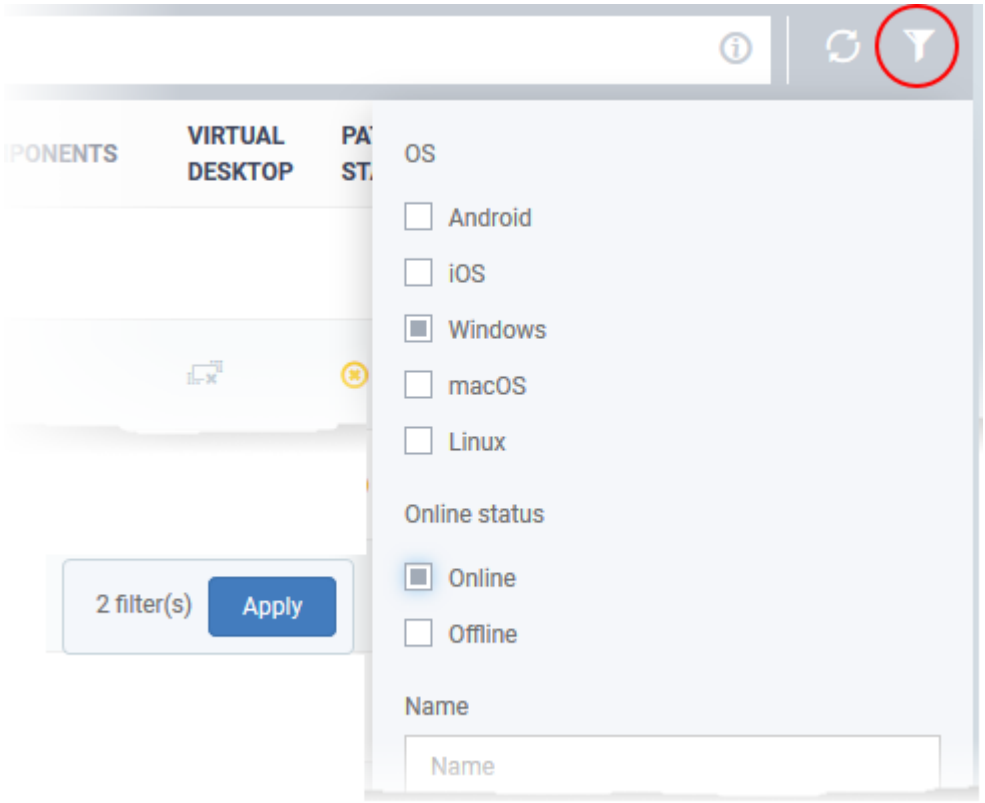
Filter devices by criteria

- Click 'Devices' > 'Device List' on the left
- Click the 'Device Management' tab
- Click a column header to sort items in ascending/descending order of entries in that column.

- Click the funnel button on the right to view more filters.


Group Management
Device Management
Enroll Device
Remote Control
File Transfer
Remote Tools
BETA
Run Procedure
Manage Profiles
Install or Manage Packages
More
Search for devices
OS
NAME
ACTIVE COMPONENTS
VIRTUAL DESKTOP
elaine-l...
TECH...
TechElf
John A...
OS
Android
iOS
Windows
macOS
Linux
Online status
Online
Offline
Name
Name
Logged in User
Logged in User
Client security status
Client security is not installed
Not supported client(s)
Secure
Silent mode
Need attention
At risk
Virtual desktop status
Running
Not Running
Not Running
Unsupported
Patch status
No patches are available
Critical patches are available
Non-critical patches are available
Customer
Customer
Owner
Owner
Last activity
From
To
Duplicate devices
All
Old Devices
All
Devices which are offline for 7 days

- Select or enter your filter criteria and click the 'Apply' button
- You can select any number of criteria for filtering the devices



The available filter options are:

OS – Select the operating system to view only the devices with those.

Online status - Filter devices based on their current connection state with Endpoint Manager

Name -Enter the device name in part or full

Logged-in User - Enter the username of the currently signed-in user to view their devices

Client security status - Filter devices based on whether Comodo Client Security (CCS) is installed and its status

Virtual desktop status - Filter devices based on whether virtual desktop is currently running (Windows devices only)

Patch status - Filter devices based their patch availability status (Windows devices only)

Customer - Enter the name of the customer organization in part or full

Owner - Enter the name of the user for whom the devices are enrolled

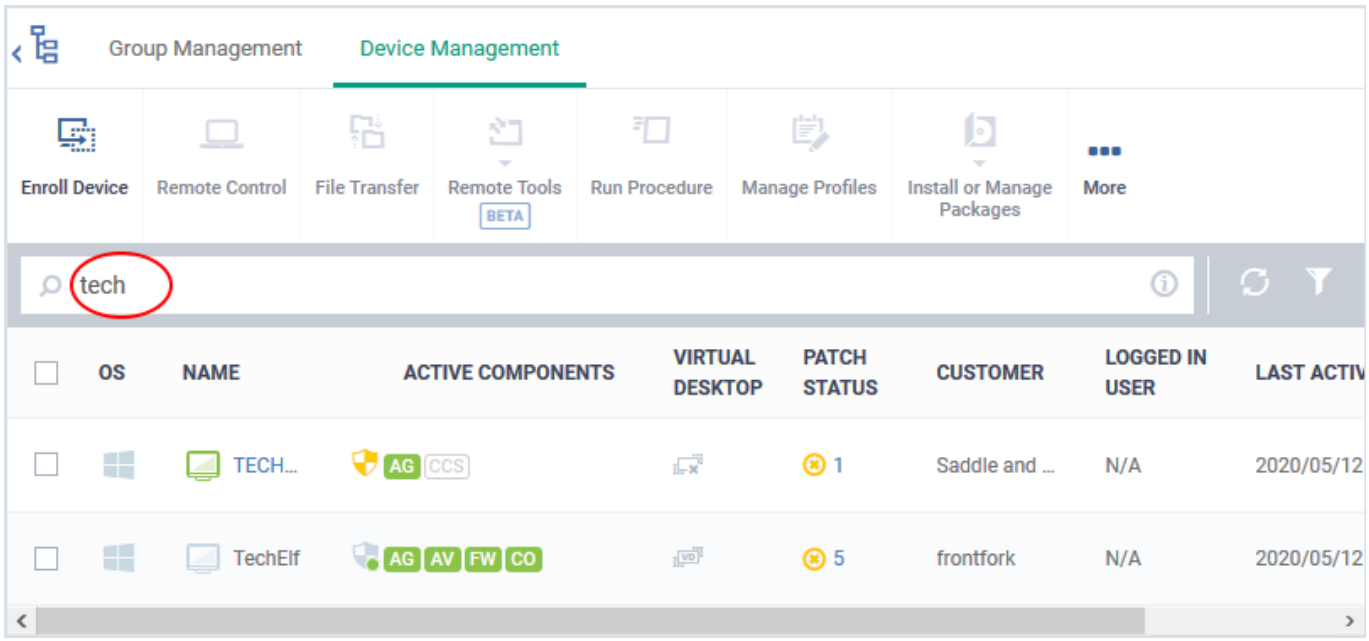
Last activity - Specify the period within which EM has executed actions on devices

Duplicate devices - Select whether to show only primary devices or duplicate devices or both.

Old Devices - Choose whether or not to include devices marked as 'Old' in the device list. You can configure the continuous inactivity period for a device to be marked as 'Old' in 'Settings' > 'Portal Setup' > 'Device Removal Settings' interface. See this wiki to read more.

Search a device using the search bar

- Click 'Devices' > 'Device List' on the left
- Click the 'Device Management' tab
- Use the search box at the top to filter devices by any parameter in the table.



- Enter your search criteria in part or full
- Click the magnifying glass icon to view the results