Open Endpoint Manager > click 'Devices' > 'Device List' > 'Device Management'

- The 'Device Management' screen is an inventory of all mobile devices and endpoints for a company.

- It shows each device's connection and patch status, which security components are enabled, recent activity, and more.

- This article explains how to filter the devices and search for specific devices from the list
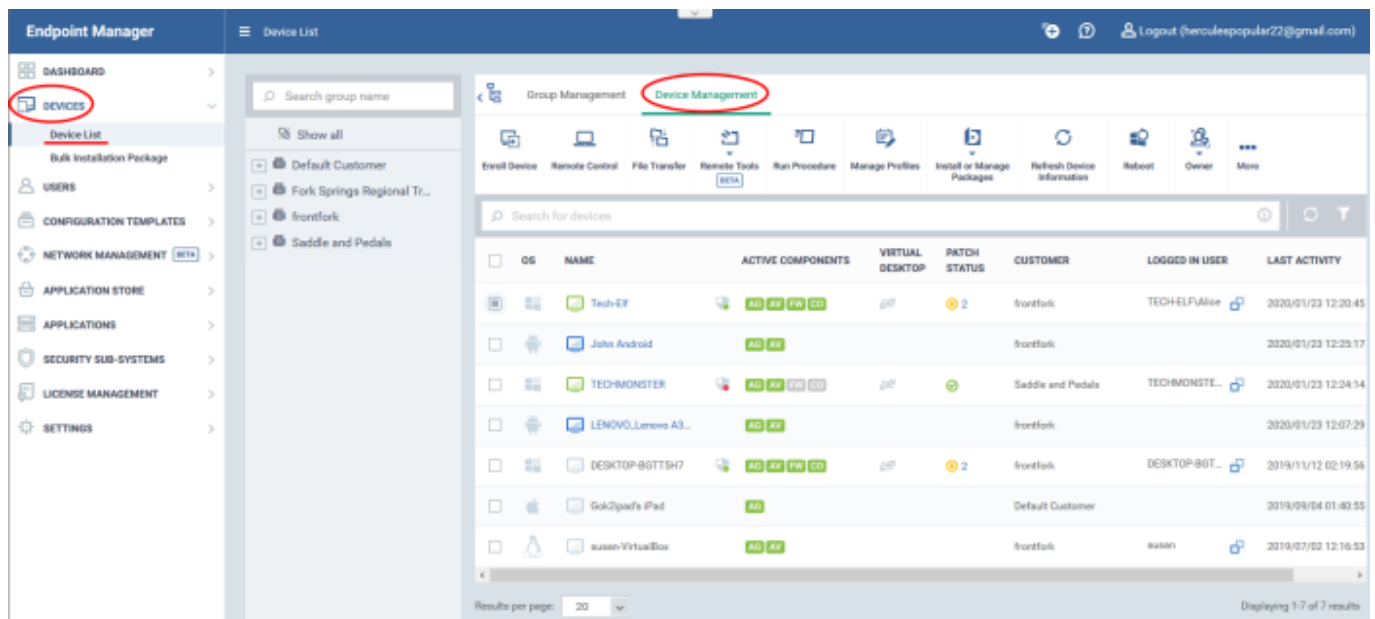
View devices by customer / device group

Filter devices by various criteria like OS, status, name and more

Search a device using the search bar

View devices by customer / device group

- Login to ITarian

- Click 'Applications' > 'Endpoint Manager'

- Click 'Devices' > 'Device List' on the left

- Click the 'Device Management' tab (if not open already)

The middle pane shows the hierarchical structure of your customers and their device groups.

- Click 'Show all' to view every device enrolled to EM

- Click a customer name to view the device groups belonging to the customer

- Click a device group to view the devices in that group

Filter devices by criteria

- Click 'Devices' > 'Device List' on the left

- Click the 'Device Management' tab

- Click a column header to sort items in ascending/descending order of entries in that column.

- Click the funnel button on the right to view more filters.

	OS	NAME	ACTIVE COMPONENTS	VIRTUAL DESKTOP	PAT ST.	OS
☐		⊟ elaine-l...	AG AV			☐ Android
						☐ iOS
☐	⊞	⊟ TECH...	AG CCS	⊡	⊗	☐ Windows
						☐ macOS
☐	⊞	⊟ TechElf	AG AV FW CO	⊡	⊗	☐ Linux
☐		⊟ John A...	AG AV			Online status

OS

☐ Android
☐ iOS
☐ Windows
☐ macOS
☐ Linux

Online status

☐ Online
☐ Offline

Name

Name

Logged in User

Logged in User

Client security status

☐ Client security is not installed
☐ Not supported client(s)
☐ Secure
☐ Silent mode
☐ Need attention
☐ At risk

Virtual desktop status

☐ Running
☐ Not Running
☐ Not Running
☐ Unsupported

Patch status

☐ No patches are available
☐ Critical patches are available
☐ Non-critical patches are available

Customer

Customer

Owner

Owner

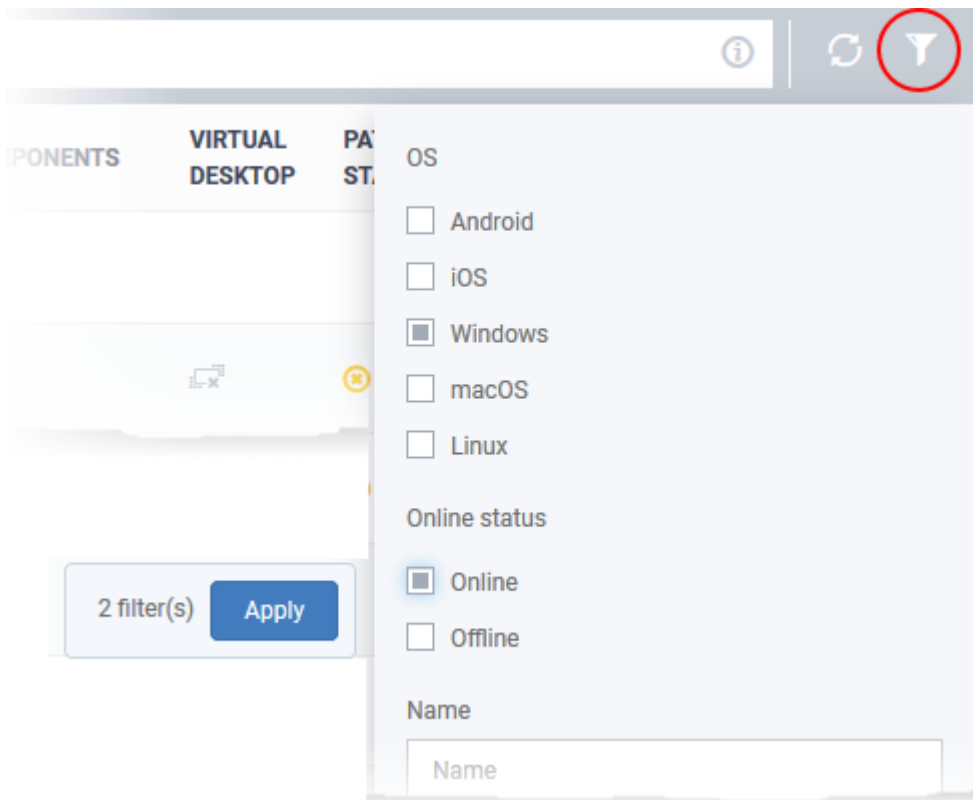**Last activity**

From 📅   To 📅

Duplicate devices

All ▾

Old Devices

All ▾

Devices which are offline for 7 days

- Select or enter your filter criteria and click the 'Apply' button

- You can select any number of criteria for filtering the devices

The available filter options are:

OS – Select the operating system to view only the devices with those.

Online status - Filter devices based on their current connection state with Endpoint Manager

Name -Enter the device name in part or full

Logged-in User - Enter the username of the currently signed-in user to view their devices

Client security status - Filter devices based on whether Comodo Client Security (CCS) is installed and its status

Virtual desktop status - Filter devices based on whether virtual desktop is currently running (Windows devices only)

Patch status - Filter devices based their patch availability status (Windows devices only)

Customer - Enter the name of the customer organization in part or full

Owner - Enter the name of the user for whom the devices are enrolled

Last activity - Specify the period within which EM has executed actions on devices

Duplicate devices - Select whether to show only primary devices or duplicate devices or both.

Old Devices - Choose whether or not to include devices marked as 'Old' in the device list. You can configure the continuous inactivity period for a device to be marked as 'Old' in 'Settings' > 'Portal Setup' > 'Device Removal Settings' interface. See this wiki to read more.

Search a device using the search bar

- Click 'Devices' > 'Device List' on the left

- Click the 'Device Management' tab

- Use the search box at the top to filter devices by any parameter in the table.

- Enter your search criteria in part or full

- Click the magnifying glass icon to view the results