

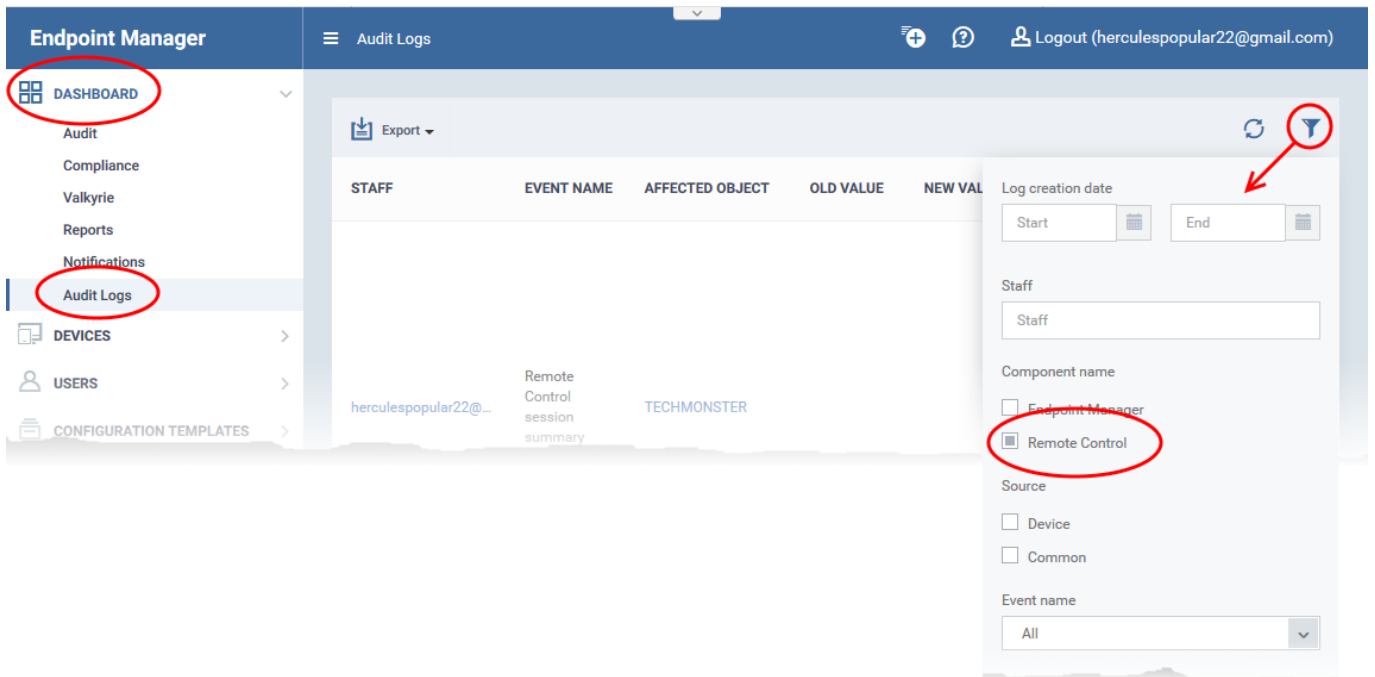
- Endpoint Manager logs all actions implemented on managed devices by admins and staff. These logs can be useful when troubleshooting issues.
- The 'Audit Logs' interface shows all logs for all event types. Each log includes the name of the person who ran the action, the affected device, the action taken, and more.
- This article explains how to view event logs for remote takeover and file transfer sessions made via the Remote Control tool.
 - [Click here](#) if you want to learn more about remote sessions.

Process in brief

- Login to ITarian
- Click 'Applications' > 'Endpoint Manager'
- Click Dashboard' > Audit Logs'
- Click the funnel icon on the right
- Select 'Remote Control' under 'Component name'

Process in detail

- Login to ITarian
- Click 'Applications' > 'Endpoint Manager'
- Click Dashboard' > Audit Logs'
- Click the funnel on the right to filter logs
- Select 'Remote Control' under 'Component name':



STAFF	EVENT NAME	AFFECTED OBJECT	OLD VALUE	NEW VALUE	EXTRA INFO	SESSION ID
herculespopular22@...	Remote Control session summary	TECHMONSTER			Takeover session id: 2AC62A40-6863-467F-A838-8A77E1ECF1CD Takeover session authentication: Allowed By Rules Takeover session connection type: Direct Takeover session status: Finished Takeover session start: 07:21:14 Takeover session end: 07:25:28 Takeover session duration: 00:04:14	532adcf0f1d848abb942d
herculespopular22@...	Remote Control session status	TECHMONSTER	Connected	Finished	Takeover session id: 2AC62A40-6863-467F-A838-8A77E1ECF1CD Takeover session duration: 00:04:14	532adcf0f1d848abb942d

Audit Logs -	
Column Heading	Description
Staff	Name of the admin or staff member who executed the action. - Click on the staff name to view their details
Event Name	The action executed on the device. Examples include remote control session, file transfer initiation, and remote control user authentication.
Affected Object	The device or a user account on which the action was executed. - Click the name to view more details about the item - The details interface lets you view and manage the item
Old Value	The previous setting or value before the action was implemented.
New Value	The new setting or value after the action was implemented.
Extra Info	Additional details about the action. These include: session authentication type, session connection type, session status, session start time and end time, session duration, disconnection reason, and more

Session ID	Unique string to identify the connection between the device and the EM server during the action.
Log Creation Date	Date and time of the event.