

View billing details

- Log into the platform with an account that is either the account admin or has permission to billing and licensing
- Click 'Management' on the top and select 'Applications'



- Click an application tile to view its details.

The following image shows details for Endpoint Manager as an example:

Applications

Endpoint Manager | Secure Internet Gateway | MDR

Show all hidden modules

Subscriptions | Usage | Billing | Settings

Subscription List [+ Add New Subscription](#) [Update Payment Information](#)

ID:	Endpoint Manager Standard Edition	POSTPAID	ACTIVE
94e6dfa44b	Unlimited	POSTPAID	
	Start Date: 12/29/2019	Unlimited	

Details

Comodo License Account Username	customer@mail.com	Date	12/29/2019
Module Name	Endpoint Manager	Period	Unlimited
Product Name		Number of Users	

Tip: Enable 'Show all hidden modules' to view every available ITarian application, including those that are hidden.

- Click the 'Billing' tab

Show all hidden modules

Subscriptions | Usage | **Billing** | Settings

CHARGING DATE	DUE DATE	WORKSTATION USAGE	WORKSTATION PRICE	WORKSTATION DISCOUNT RATE	MOBILE USAGE	MOBILE PRICE	MOBILE DISCOUNT RATE	AEP USAGE	AEP PRICE	AEP DISCOUNT RATE	UNIT	TOTAL	DISCOUNTED PRICE	STATUS	INVOICE	PAID DATE
01/30/2020	02/06/2020	0	\$0.00	0%	0	\$0.00	0%	0	\$0.00	0%	Device	\$0.00	\$0.00	Paid		01/30/2020
02/29/2020	03/07/2020	0	\$0.00	0%	0	\$0.00	0%	0	\$0.00	50%	Device	\$0.00	\$0.00	Paid		03/16/2020
03/29/2020	04/05/2020	0	\$0.00	0%	0	\$0.00	0%	0	\$0.00	50%	Device	\$0.00	\$0.00	Paid		03/29/2020
05/08/2020	05/15/2020	25	\$0.80	0%	0	\$0.00	0%	28	\$4.00	50%	Device	\$132.00	\$76.00	Pending	Download	Pay Now

The billing tab shows the fee details as per your subscription package, discounts applied and the cost incurred for your usage for each billing period. The last three columns show your payment status, invoice and payment date.

- Click 'Download' button in 'Invoice' column to download the invoice of that billing cycle in PDF format. An example is shown below:

INVOICE

Customer comodocustomer@comodo.com		Order # 5	
Date Issued 8/May/2020		Subscription 94e6dfa44b	
Total Active Device Count	Current Comodo AEP License Seat Count	Total Active Secured Device Count	Mobile Device Seat Count
55	0	28	

Details

ITEM	UNIT COUNT	UNIT PRICE	SUMMARY
Comodo AEP Monthly License Over usage	28	\$4.00	\$112.00
Comodo AEP Monthly License - Customer Discount(50%)	28	-\$2.00	-\$56.00
ITarian Monthly Device Utilization without cost-neutral coverage	25	\$0.80	\$20.00
		TOTAL	\$76.00

DUE BY

22/May/2020

TOTAL

\$76.00

Thank you for being part of the community!

Support Team:

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Email: c1-support@comodo.com

Forum: <https://forum.comodo.com>

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- Click 'Pay Now' to pay any unpaid charges.