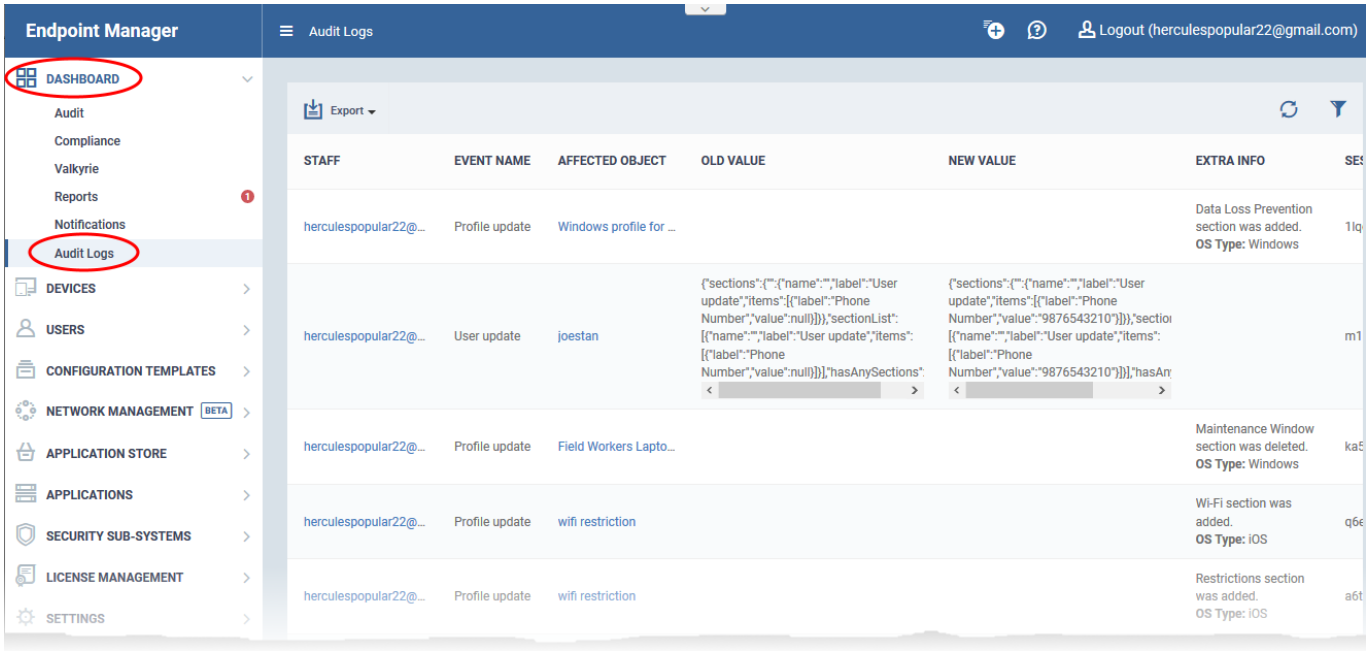
Click 'Dashboard' > Audit Logs'

- Endpoint Manager logs all actions taken on managed devices by admins and staff. These logs can be useful when troubleshooting issues.
- Example logged actions include:
    - Add, update or remove users / user groups
    - Send password recovery mails to users
    - Add or remove devices / device groups
    - Apply a security profile
    - Create or edit a profile
    - Package installations
    - Remote take-over sessions
    - Changes to containment settings
    - Remote file transfers
    - Auto-removal of old / duplicate devices
    - Remote execution of command line and powershell commands
    - Generate reports
- Each log entry is accompanied with details such as the staff member who applied the action, the affected device, the action taken, and more.
- Audit logs are maintained for up to a year for PCI-DSS compliance.



The logs screen shows activities in chronological order.

- **Staff** - Username of the admin or staff member who performed the action.
- **Event Name** - The action executed. Examples include user enrollment and update, device enrollment, profile update, remote installation of packages, remote take-overs, remote tools sessions and device removals.
- **Affected Object** - The device, device group, profile, procedure or filegroup which was the target of the action.
    - Click the name to view more details about the item.
- **Old Value** - The setting or value before the action was implemented.

For example, if a Comodo package is remotely updated, the old version number of the package is shown here.

- **New Value** - The setting or value after the action was implemented.

For example, if a Comodo package is remotely updated, the version number of the new package is shown here.

- **Extra Info** - Additional details about the action. These include devices on which the procedure was run, installation parameters, profiles applied/removed, malware quarantined, scans run and so on.

Script or patch procedures - Click 'Selected Devices' to view the devices on which the procedure was run.

- **Session ID** - String that identifies the connection session between the device and the EM server during the action.
- **Log Creation Date** - Date and time of the event.

Use the filters to view events of a specific type, events that affected a specific object, and more:

- Click the funnel icon at the top right.

You can filter items by various criteria or search for specific events.

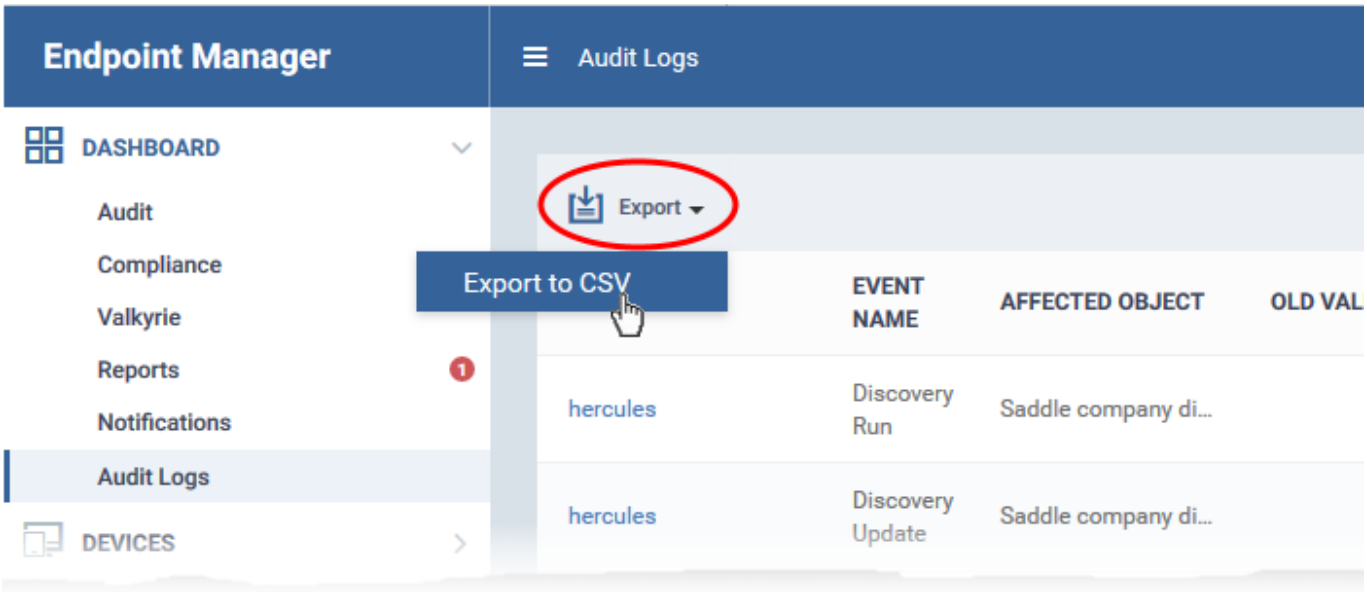
- **Component name** – Select whether you want to view the events from the EM portal of from the Remote Control sessions handled by admins and staff.
- **Source** – Select the category of objects affected by the actions for which you want to see the logs
- **Event name** - Select the type of action
- **Affected object** – Enter the label of the user, user group, device, device group, profile, procedure or file group affected by the event
- **Old Value** – Type a value string to view events where that value was changed.
- **New Value** - Type a value string to view events where that value was implemented
- **Extra info** – Enter additional details about the actions for which you want to see the logs.
- **Session ID** – Enter the connection session identification string of a device to view only the actions executed during that session

Select your filter criteria and click 'Apply'.

Generate Log Reports

You can generate a log report for up to the past 90 days.

- Click 'Dashboard' > 'Audit Logs'.
- Click the funnel icon to filter which records are included in the report.
- Click 'Export' above the table then choose 'Export to CSV'.



- Go to 'Dashboard' > 'Reports' to download the report.
- See this page for more advice on reports.