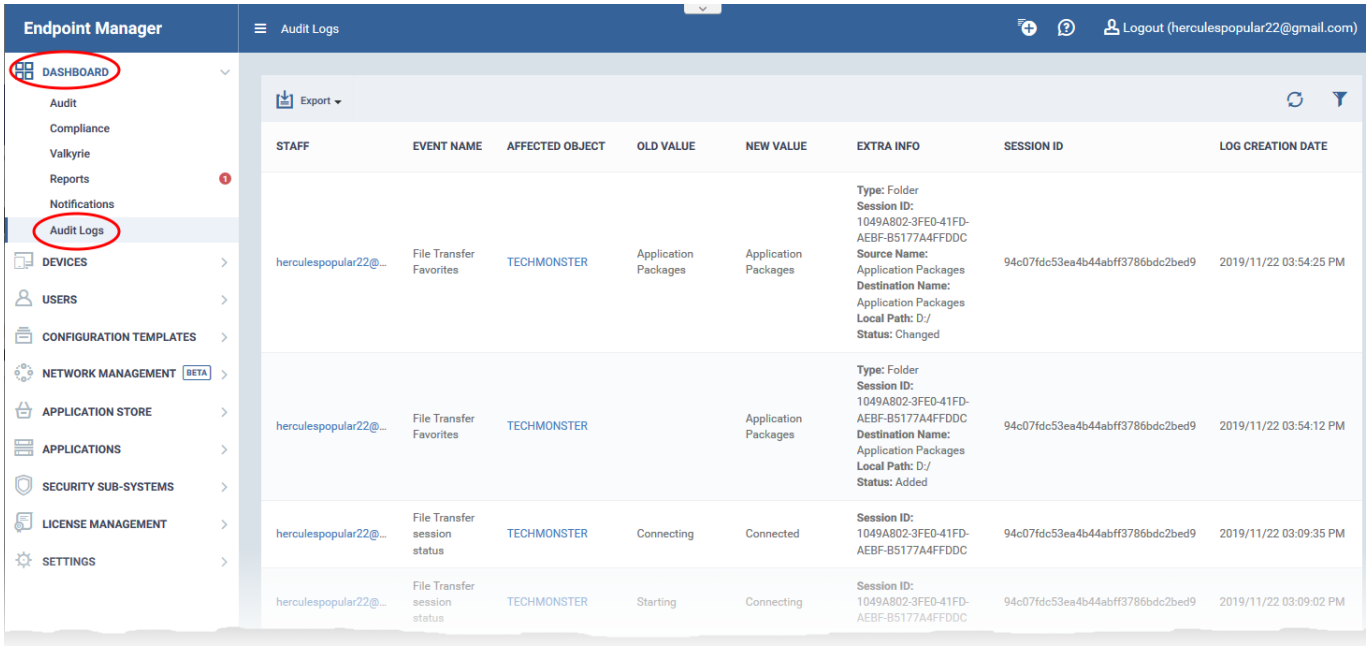
Click 'Dashboard' > Audit Logs'

- Endpoint Manager logs all actions taken on managed devices by admins and staff. These logs can be useful when troubleshooting issues.
- Example logged actions include:
    - Add or remove devices
    - Apply a security profile
    - Create or edit a profile
    - Package installations
    - Remote take-over sessions
    - Changes to containment settings
    - Remote file transfers
    - Auto-removal of old / duplicate devices
- Each log entry is accompanied with details such as the staff member who applied the action, the affected device, the action taken, and more.
- Audit logs are maintained for up to a year for PCI-DSS compliance.



The logs screen shows activities in chronological order.

- **Staff** - Username of the admin or staff member who executed the action.

- **Event Name** - The action executed on the device. Examples include device enrollment, remote installation of packages, remote take-overs and device removals.
- **Affected Object** - The device, device group, profile, procedure or file group on which the action was executed.
    - Click the name to view more details about the item.
- **Old Value** - The setting or value before the action was implemented.

For example, if a Comodo package is remotely updated, the old version number of the package is shown here.

- **New Value** - The setting or value after the action was implemented.

For example, if a Comodo package is remotely updated, the version number of the new package is shown here.

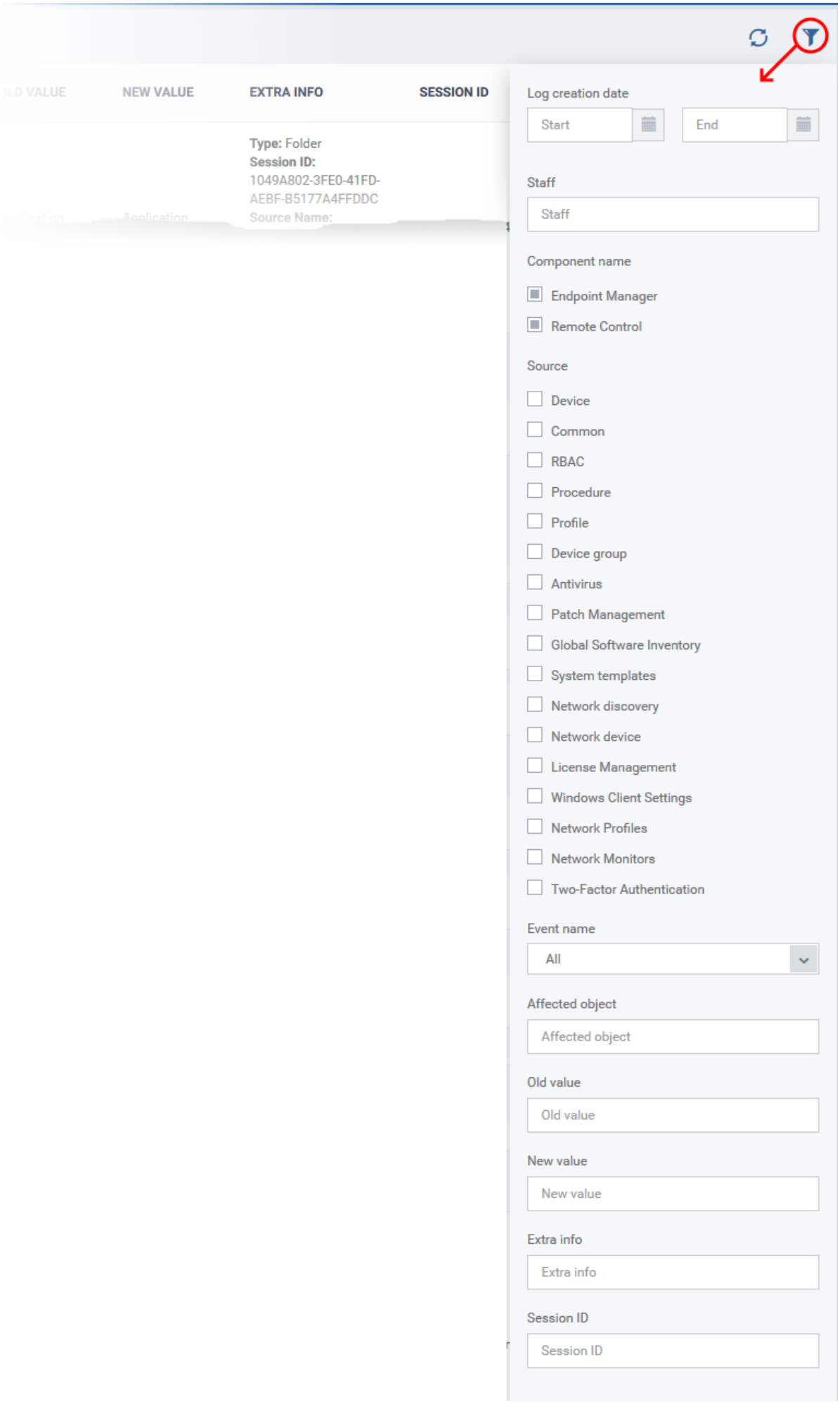
- **Extra Info** - Additional details about the action. These include devices on which the procedure was run, installation parameters, profiles applied/removed, malware quarantined, scans run and so on.

Script or patch procedures - Click 'Selected Devices' to view the devices on which the procedure was run.

- **Session ID** - String that identifies the connection session between the device and the EM server during the action.
- **Log Creation Date** - Date and time of the event.

Use the filters to view events of a specific type, events that affected a specific object, and more:

- Click the funnel icon at the top right.


NEW VALUE
EXTRA INFO
SESSION ID
Type: Folder
Session ID:
1049A802-3FE0-41FD-
AEBF-B5177A4FFDDC
Source Name:
Log creation date
Start
End
Staff
Staff
Component name
Endpoint Manager
Remote Control
Source
Device
Common
RBAC
Procedure
Profile
Device group
Antivirus
Patch Management
Global Software Inventory
System templates
Network discovery
Network device
License Management
Windows Client Settings
Network Profiles
Network Monitors
Two-Factor Authentication
Event name
All
Affected object
Affected object
Old value
Old value
New value
New value
Extra info
Extra info
Session ID
Session ID

You can filter items by various criteria or search for specific events.

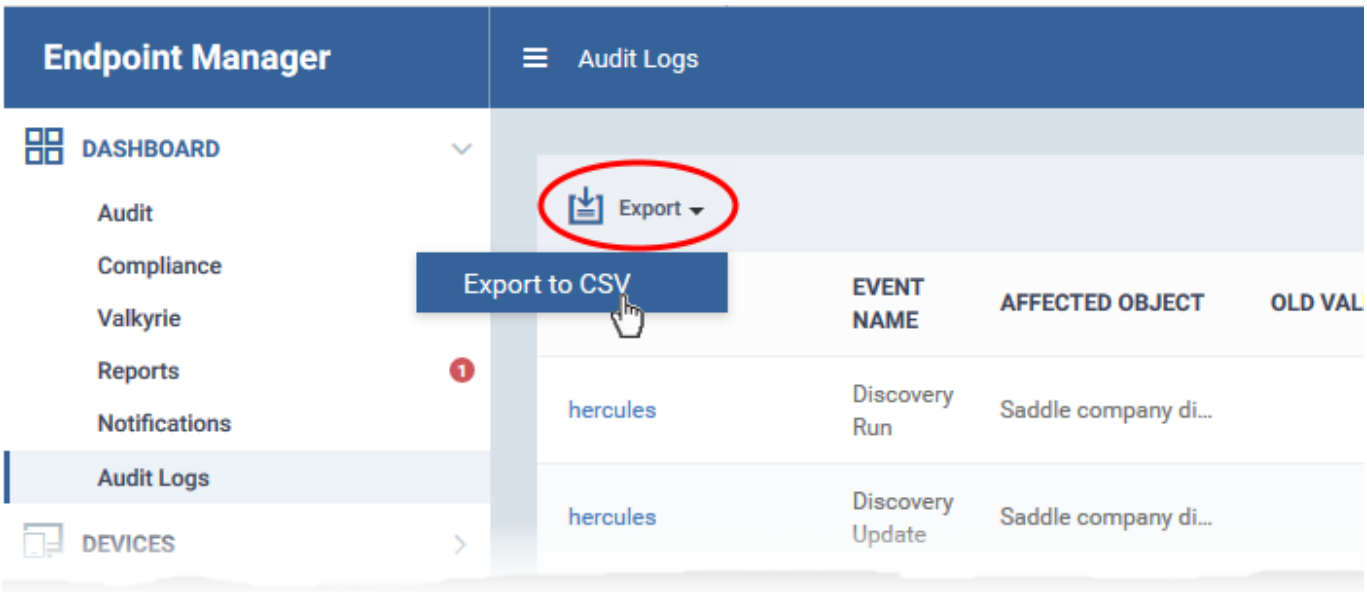
- **Component name** – Select whether you want to view the events from the EM portal of from the Remote Control sessions handled by admins and staff.
- **Source** – Select the category of objects affected by the actions for which you want to see the logs
- **Event name** - Select the type of action
- **Affected object** – Enter the label of the device, device group, profile, procedure or file group affected by the events
- **Old Value** – Enter a setting or value to filter the actions involving change of that item
- **New Value** - Enter a setting or value to filter the actions involving implementation of that setting or value
- **Extra info** – Enter additional details about the actions for which you want to see the logs.
- **Session ID** – Enter the connection session identification string of a device to view only the actions executed during that session

Select your filter criteria and click 'Apply'.

Generate Log Reports

You can generate a log report for up to the past 90 days.

- Click 'Dashboard' > 'Audit Logs'.
- Click the funnel icon to filter which records are included in the report.
- Click 'Export' above the table then choose 'Export to CSV'.



- Go to 'Dashboard' > 'Reports' to download the report.
- See this page for more advice on reports.