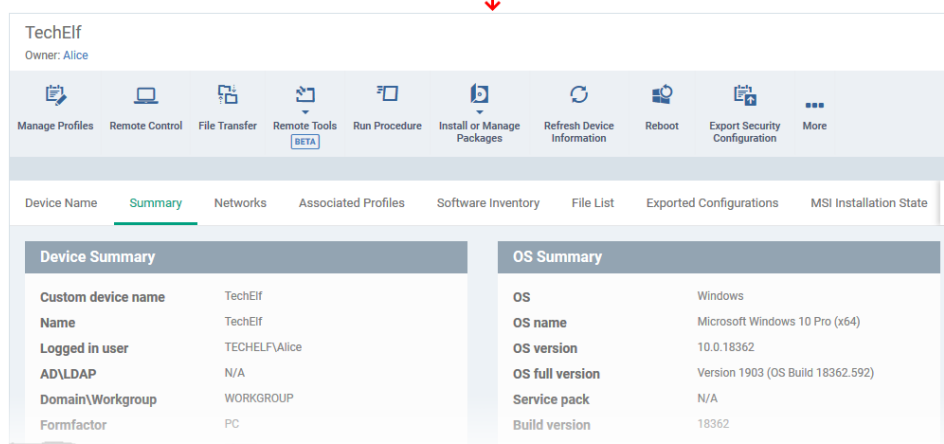
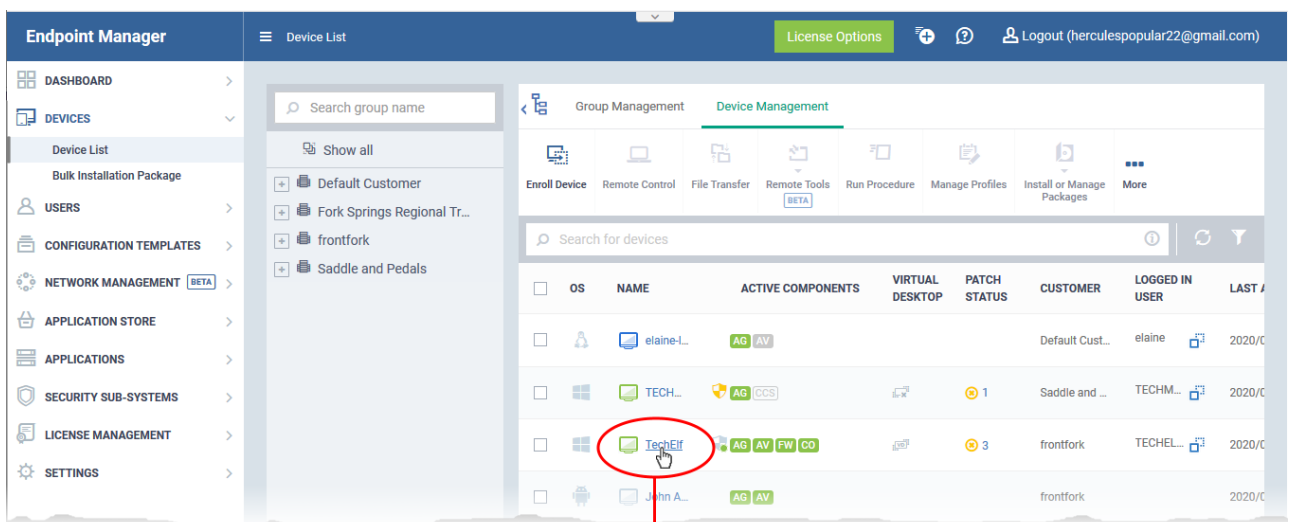


Open Endpoint Manager > Click 'Devices' > 'Device List' > 'Device Management' > click the name of a device

- The device details page contains granular information about the device's hardware and software. This includes device profiles, network connections, installed applications, patches and device group membership.
- Each of these details are shown under respective tab
- This article explains about viewing general device details like device name, currently logged-in user, OS details and performance metrics.

View device summary information

- Login to ITarian
 - Click 'Applications' > 'Endpoint Manager'
 - Click 'Devices' > 'Device List'
 - Click the 'Device Management' tab in the top menu
 - Select a company or a group to view just their devices
- OR
- Select 'Show all' to view every device enrolled to EM
 - Click the name of the device to open its device details interface



- Click the 'Summary' tab if it is not already open.

The screenshot shows a web-based interface for device management. At the top, there are several tabs: 'Device Name', 'Summary' (highlighted with a red circle), 'Networks', 'Associated Profiles', 'Software Inventory', 'File List', 'Exported Configurations', and 'MSI Installation State'. Below the tabs, the interface is divided into four main sections:

- Device Summary:** A table listing device details such as Custom device name (TechElf), Name (TechElf), Logged in user (TECHELF\Alice), AD\LDAP (N/A), Domain\Workgroup (WORKGROUP), Formfactor (PC), Model (VirtualBox), Communication Client version (6.35.37329.20040), Processor (Intel(R) Core(TM) i5-7200U CPU @ 2.50GHz), Serial number (0), System model (VirtualBox), System manufacturer (innotek GmbH), Ownership type (Not specified), Last connection (2020/05/06 06:23:29 PM), Registered (2020/01/29 11:59:36 AM), Device time zone (UTC +05:30 (DST disabled)), and External IP (112.133.236.61).
- OS Summary:** A table listing operating system details: OS (Windows), OS name (Microsoft Windows 10 Pro (x64)), OS version (10.0.18362), OS full version (Version 1903 (OS Build 18362.592)), Service pack (N/A), Build version (18362), Reboot time (2020/05/06 05:58:42 PM), and Reboot reason (The process C:\Windows\System32\RuntimeBroker.exe (TECHELF) has initiated the power off of computer TECHELF on behalf of user TECHELF\Alice for the following reason: Other (Unplanned) Reason Code: 0x0 Shutdown Type: power off Comment:).
- Security Products Info:** A table listing security product details: Name (COMODO Client - Security), Version (12.2.0.8115), Components (Antivirus on, Containment on, Baselining off, Firewall on, Training mode off, HIPS off, Training mode off, Virtual Desktop off), Virus DB version (32376), and Virus DB last update time (2020/04/27 05:57:24 PM).
- Performance Metrics (Last updated: 2020/05/06 06:23:28 PM):** A table listing resource usage: CPU usage (76% (2712 MHz)), RAM usage (77.67% (1590 MB of 2047 MB)), Network usage (Intel(R) PRO/1000 MT Desktop Adapter Load 0% speed channel (sent 0 bit/s, received 0 bit/s)), and Disk usage (C: Free 28 GB Used 21 GB).

- **Device Summary** - Basic hardware, software, user and connection information. Includes device name, user, operating system, active directory domain, ownership type, IP address, local time zone and more.
- **OS Summary** - Detailed information about the device operating system. Includes OS build, service pack availability, last restart time, reason for last reboot and more.
- **Security Products Info** - Details about the Comodo security client installed on the endpoint. The security client provides the antivirus, firewall and containment services required to protect the device. Information in this section includes active security components, database update status, the amount of time remaining in baseline mode, and more.
- **Performance Metrics** - Current hardware resource usage on the device. Includes CPU, RAM, network and disk. The details are refreshed every 30 seconds. (Windows only)
- **Network Summary** - MAC addresses of the device for connection through Bluetooth, WiFi and Ethernet. (Android, iOS and Mac OS devices only)