Endpoint manager has the feature of viewing the new infection detected in a device via Email alert. The email alert consists of newly infected device name and the "Follow the link to see details." option to view the malware that caused the infection.

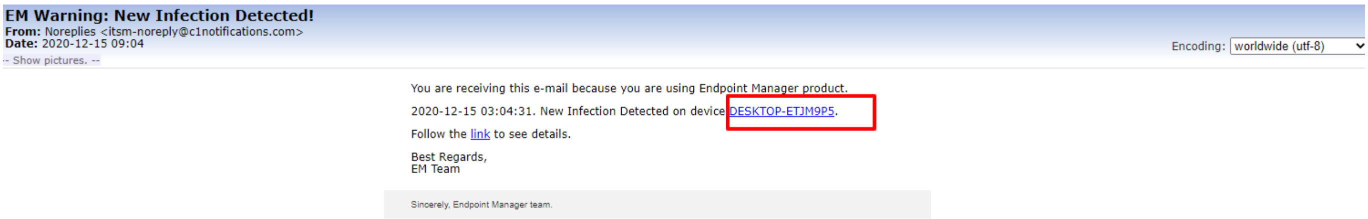
Infected Device Name - The email has infected device name. By clicking the device name, the users can get the Device summary information.

"Follow the link to see details" - To see the details about the New Infection, click the "link" . This link will redirect the user to the malware that caused infection in the device.The details of OS, Device name, application name, package name, file path, file hash, signature, detection date about the malware are available in the Current Malware list.

This feature is explained with a below example:

A New Infection Detected in a device is sent to a user email.

When the user clicks the infected device name "DESKTOP-ETJM9P5" in the email, it will redirect the user to the infected device’s summary information.



EM Warning: New Infection Detected!
From: Noreplies <itsm-noreply@c1notifications.com>
Date: 2020-12-15 09:04
-- Show pictures. --

You are receiving this e-mail because you are using Endpoint Manager product.

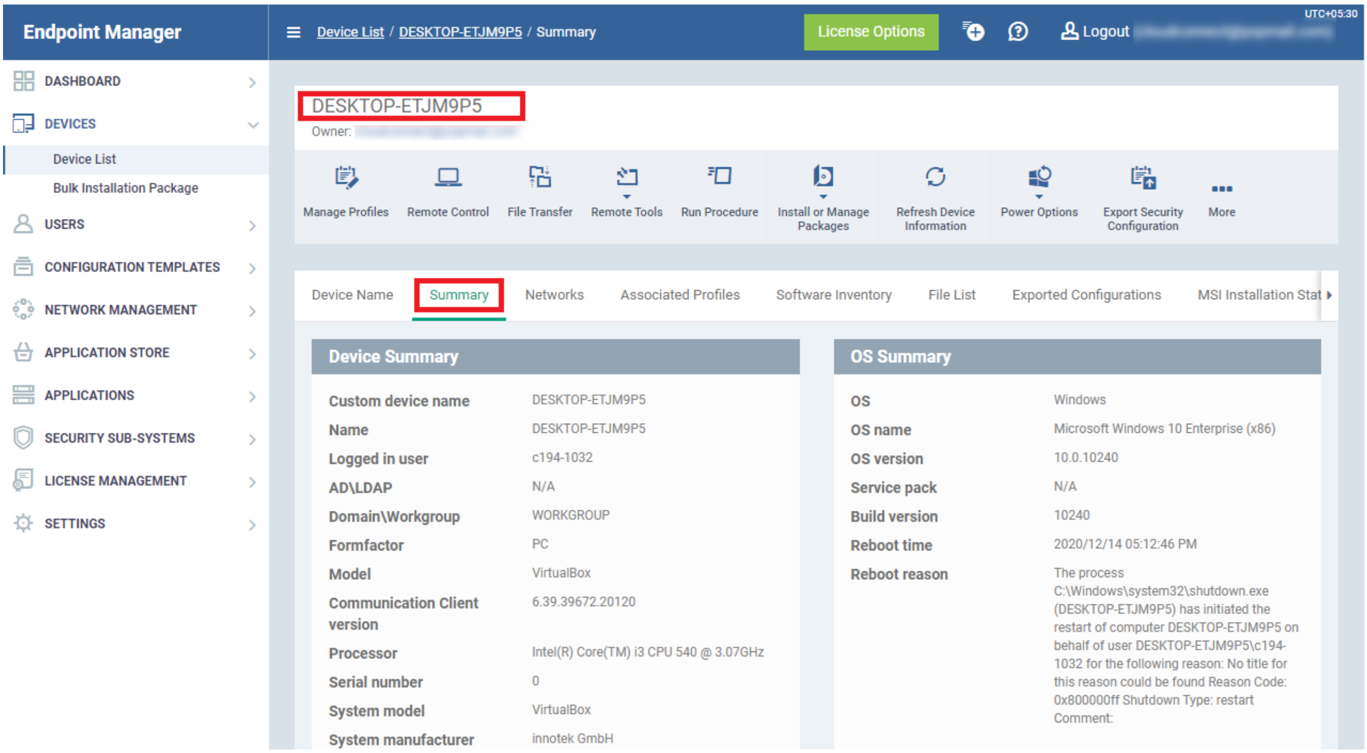
2020-12-15 03:04:31. New Infection Detected on device DESKTOP-ETJM9P5.

Follow the link to see details.

Best Regards,
EM Team

Sincerely, Endpoint Manager team.

The infected device’s ("DESKTOP-ETJM9P5") Summary Information is given below



DESKTOP-ETJM9P5
Owner: [redacted]

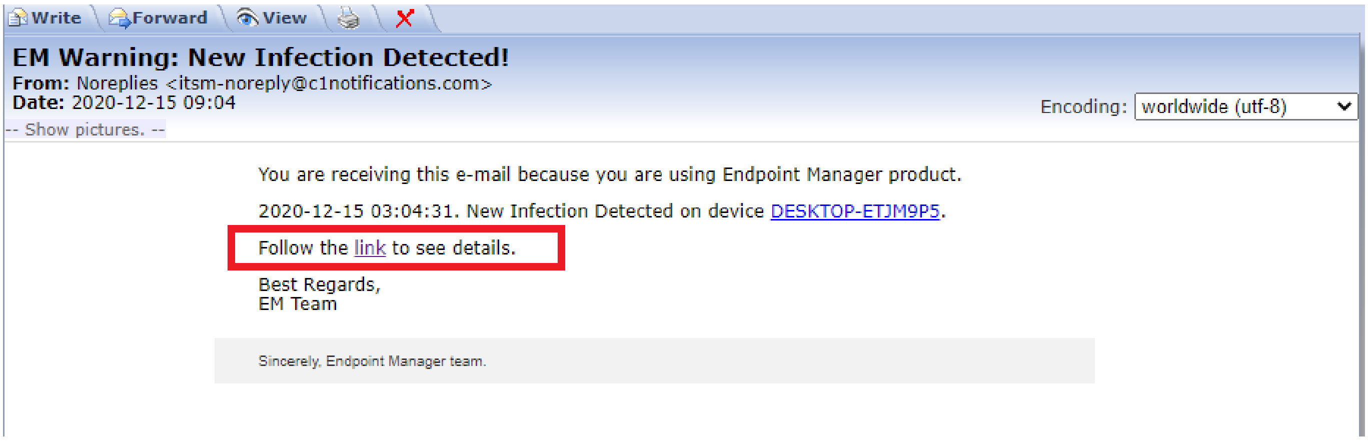
Device Summary

Custom device name	DESKTOP-ETJM9P5
Name	DESKTOP-ETJM9P5
Logged in user	c194-1032
AD\LDAP	N/A
Domain\Workgroup	WORKGROUP
Formfactor	PC
Model	VirtualBox
Communication Client version	6.39.39672.20120
Processor	Intel(R) Core(TM) i3 CPU 540 @ 3.07GHz
Serial number	0
System model	VirtualBox
System manufacturer	innotek GmbH

OS Summary

OS	Windows
OS name	Microsoft Windows 10 Enterprise (x86)
OS version	10.0.10240
Service pack	N/A
Build version	10240
Reboot time	2020/12/14 05:12:46 PM
Reboot reason	The process C:\Windows\system32\shutdown.exe (DESKTOP-ETJM9P5) has initiated the restart of computer DESKTOP-ETJM9P5 on behalf of user DESKTOP-ETJM9P5\c194-1032 for the following reason: No title for this reason could be found Reason Code: 0x800000ff Shutdown Type: restart Comment:

To view the infection details , click the "link" in the email



EM Warning: New Infection Detected!
From: Noreplies <itsm-noreply@c1notifications.com>
Date: 2020-12-15 09:04

Encoding: worldwide (utf-8)

-- Show pictures. --

You are receiving this e-mail because you are using Endpoint Manager product.

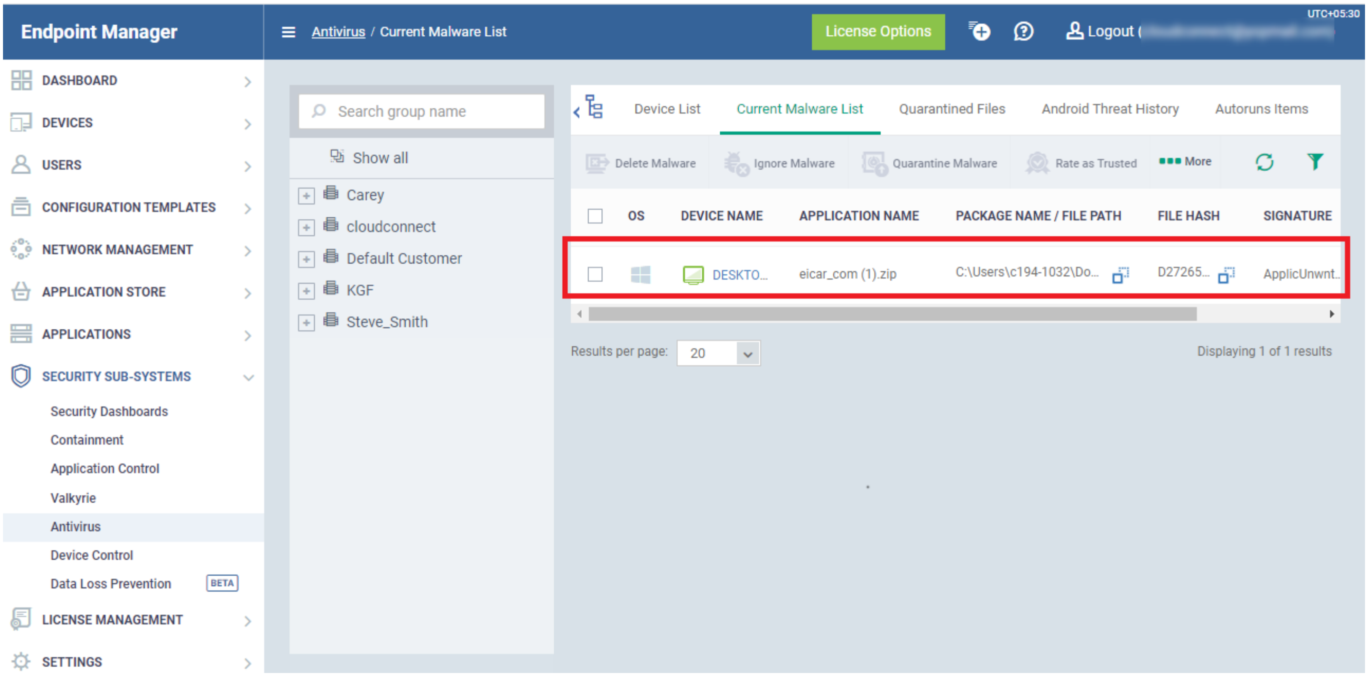
2020-12-15 03:04:31. New Infection Detected on device DESKTOP-ETJM9P5.

Follow the link to see details.

Best Regards,
EM Team

Sincerely, Endpoint Manager team.

This "link" will redirect user to the Current Malware List tab. This tab has the infected device name, application name, package name, file hash, signature and detection date.



Antivirus / Current Malware List

Device List | Current Malware List | Quarantined Files | Android Threat History | Autoruns Items

□	OS	DEVICE NAME	APPLICATION NAME	PACKAGE NAME / FILE PATH	FILE HASH	SIGNATURE
□		DESKTO...	eicar_com (1).zip	C:\Users\c194-1032\Do...	D27265...	ApplicUnwnt...

Results per page: 20

Displaying 1 of 1 results