

There are two types of devices you can manage with ITarian:

Managed and Secured – Device has Comodo security products installed and needs a paid AEP or EDR license.

Managed – Device does not have any Comodo security products installed. It is only managed by ITarian.

At the end of each month, we count the number and type of devices you had online and, if appropriate, invoice you for those devices. You get 50 ‘managed’ devices for free.

- You can have 50 ‘managed’ devices for free. The 50 free device offer disappears when you add the 51st managed device. From 51 onwards you will be charged for all managed devices, including the first 50, per the schedule [given below](#)
- If we detect a ‘managed and secured’ device without a license then we charge the standard AEP rate of \$3.75 per device.
- We subtract any AEP/EDR licenses you have from your device count and charges. License-offset is different for endpoints and mobile devices:
 - Each AEP or EDR seat covers 1 active managed endpoint
 - Each AEP or EDR seat covers 5 active mobile devices

Pricing for active, unlicensed devices

Total Devices	0-50	51-99	100-999	1000-9999	1000+
'Managed' Endpoints	FREE	\$1.25	\$1.10	\$0.95	\$0.80
'Managed' Mobile	FREE	\$0.65	\$0.55	\$0.45	\$0.40
'Managed and Secure' Endpoints (Unlicensed)	\$3.75	\$3.75	\$3.75	\$3.75	\$3.75

- Your price tier is determined by the combined total of mobile and endpoint devices you have enrolled in endpoint manager, but you are only invoiced for unlicensed active devices.
- So if you have 60 endpoints and 53 mobile devices enrolled, your total is 113 devices and you are charged at the 100-999 rates for any active, unlicensed devices.
- An active device is one that connected to Endpoint Manager at any time during the billing cycle of one month.
- An ‘endpoint’ is a workstation or server running Windows, Mac OS or Linux. Mobile = device running iOS or Android.

Example charging scenarios

Case No	Paid AEP Seats*	Paid EDR Seats*	Active 'managed' Endpoints***	Active Mobile***	Total Active	Device not covered by AEP/EDR	Base Workstation Price	Base Mobile Price	Total Charges
1	250	0	230	100	330	0	\$1.10	\$0.55	\$0
2	50	0	70	0	70	20 endpoints	\$1.25	\$0.65	\$25
3	500	100	830	0	830	230 endpoints	\$1.10	\$0.55	\$253
4	84	0	80	440	520	20 mobile	\$1.10	\$0.55	\$11

* 1 AEP/EDR license covers 1 endpoint or 5 mobile devices. For Example:

- In row 4, there are 84 paid AEP licenses
- There are 440 active mobile devices
- 420 of these mobile devices are paid for by the 84 AEP licenses (84 * 5)
- This leaves only 20 chargeable mobile devices. 20 * \$0.55 = \$11 charge

** A device is classed as active if it connected to ITarian at least once in the billing period (1 month)

Note : You MUST activate your AEP and EDR licenses in Endpoint Manager to have them considered. If you purchased but didn't activate, then the devices are subject to charge.